INTERFAITH COMMUNITY SERVICES

ics

Hearts at Work

ANNUAL REPORT 2012

Our Mission

For almost three decades, Interfaith Community Services has served those most vulnerable in Pima County. Our ongoing mission:

> "To help seniors, disabled individuals and families in financial crisis achieve stable and independent lives through programs and services supported by staff, volunteers, faith communities and the community-at-large."

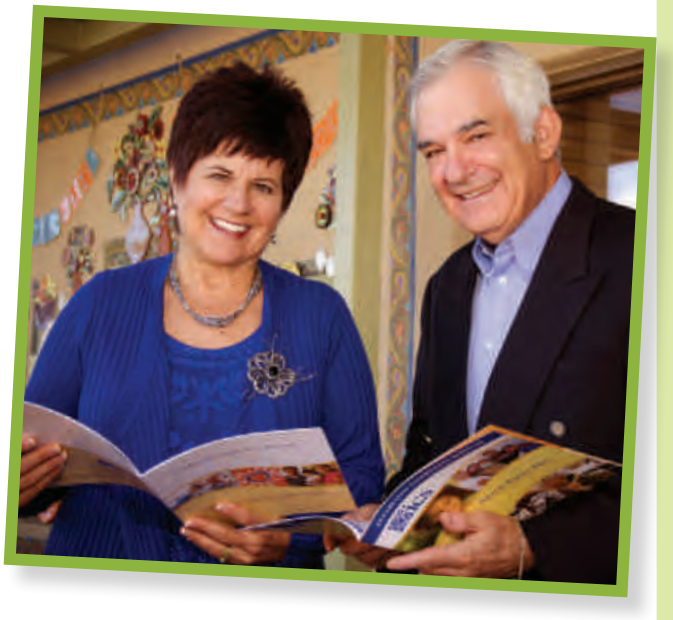
A Year of Escalating Demand

25,477 individuals served (+22%)

55,934 services provided (+14%)

$3,402,109 value of services from audited reports (+22%)

Dear Friend of Interfaith Community Services



Calls for help have expanded rapidly this year. From our perspective, the economy hasn't improved for families struggling with joblessness and seniors living on fixed budgets. Last fiscal year, ICS served 25,477 individuals—a **22% increase** over the prior year.

How does an organization like ICS weather the ongoing financial storm and still assist an unprecedented number of our neighbors in crisis? How can we best leverage our limited resources to counter a clearly growing need? **We look to the good-hearted people who work so tirelessly to find ways to make it happen.**

We are blessed with the loyal dedication of nearly 650 volunteers and the tremendous outpouring of community support. The commitment of our board and staff helps ICS remain unwavering in its service mission and ensures that we are good stewards of the resources provided to us. Together, we accomplished so much this year:

Completion of the ICS Food Bank. The new 2,700-square-foot facility opened late October 2011, just in time for our annual holiday food distribution to nearly 2,000 families. We extend a special thanks to The Wolslager Foundation for its $150,000 grant, as well as to the many other donors who made this vision a reality.

Expansion of services at our Job Resource Centers. The Resource Centers received a major boost through our new alliance with Arizona Youth Partnership. Volunteers at the Ina Road and Eastside centers provide a range of services to help unemployed and underemployed clients find work, gain financial literacy and sharpen critical job skills.

Provision of record-breaking number of services to the community. Volunteer hours increased by 9%, clients served increased 22%, and overall services increased by 14%. Your support has been critical in all three areas.

Staging of Mental Illness Conference. Thanks to funding support from The David C. and Lura M. Lovell Foundation, ICS hosted *Faith Communities and Mental Illness: Tools for Response and Care*. Nearly 450 people participated in this important step in helping reduce the stigma of mental illness. We hope the conference will serve as a catalyst to generate activities where families affected by mental illness feel welcome.

Recognition—for the third year—as a Four-Star Charity. Charity Navigator, the leading independent evaluator of charities, reserves this highest rating for organizations it considers "exceptional" in their stewardship. To merit it three consecutive years speaks to the continuity of service made possible by our supporters and staff who do this work with their hearts as well as their hands.

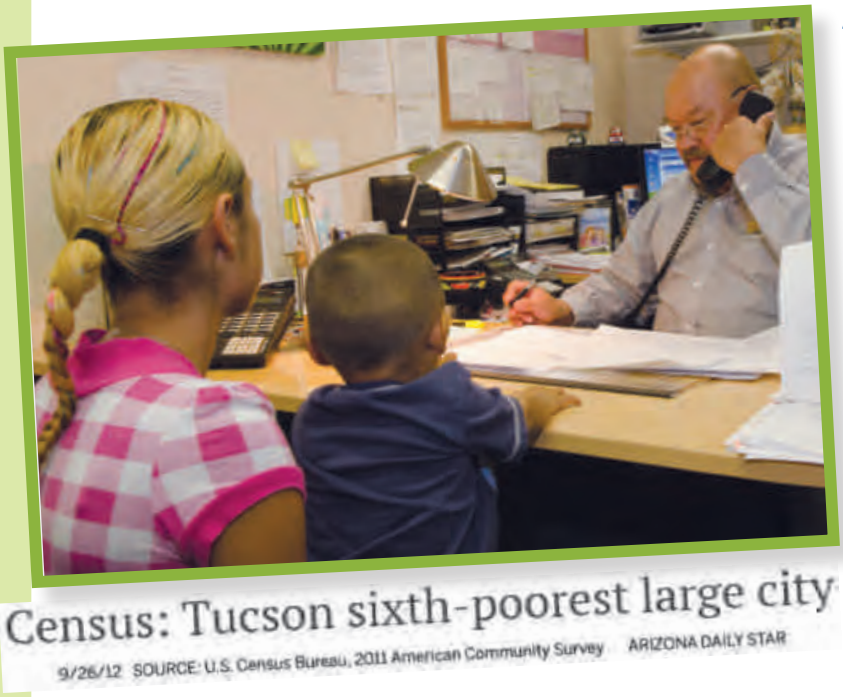
We are deeply appreciative to you—the greater Pima County community—for your strong support of and participation in ICS programs and services. Thank you for standing with us and giving so generously of your time and resources.

You are making a difference at ICS and in so many lives!

Steve Pollyea
President, Board of Directors

Bonnie Kampa
Executive Director

Emergency Financial Assistance



Census: Tucson sixth-poorest large city

9/26/12 SOURCE: U.S. Census Bureau, 2011 American Community Survey ARIZONA DAILY STAR

A Helping Hand to Self-Sufficiency

Jennifer, a single mother with a 3- and 5-year-old was in a terrible car accident that caused her to miss a lot of work. She fell behind on rent and was being evicted. To top it off, her daughter was injured at school and needed expensive medical treatment. *"I thought we were done. We were going to be on the street,"* she says. *"I have a degree. I have always been a provider for my children. It hurts when you can't give them the simple things and the security they need."* Rental and utility assistance from ICS enabled Jennifer and her children to stay in their apartment while she gets back to work and begins to catch up.

The tepid economy and unemployment continued to weigh heavily on our community. Each day brought a rush of up to 300 calls to ICS and a lobby overflowing with individuals and families who were struggling to afford the most basic of life's necessities. Many were making difficult choices between paying rent, keeping the utilities on, or worse, buying medications or food.

While the need overwhelmed our resources, the ICS Emergency Financial Assistance Program brought help and hope to over 3,500 households. Aid included support with rent, utilities and prescriptions, as well as items like GED tests, bus passes and uniforms that enabled recipients to accept or maintain employment. Supportive case management from caring ICS staff made the difference in helping households move beyond crisis toward the goal of self-reliance.

Hearts at Work

EMERGENCY FINANCIAL ASSISTANCE:

3,534 households served
8,013 individuals served
$554,230 emergency financial assistance provided
264 children provided with Gifts of Love school supplies or enrichment activities
81 families received Gifts of Love holiday help

Emergency Financial Assistance

ICS Resource Centers Help Individuals Get Back to Work

In collaboration with Arizona Youth Partnership (AzYP) and with help from a joint U.S. Department of Health and Human Services grant, ICS was able to expand the Job Resource Center at our Ina Road location and open a new Center at our Eastside office. The Centers' volunteers work one-on-one with recipients on the skills they need to find work and increase employability, providing an important wrap-around service to the ICS Emergency Financial Assistance program and our food bank. From help with résumés and applications, to interview coaching and confidence-building, the Centers offer personal attention and encouragement in a relaxed atmosphere. Complimentary computer, money management and family communication classes are also offered—the latter made possible through AzYP's "Building Futures for Families" program.

139 people ages 18 to 87 were helped to find jobs last year!

Volunteer tax preparers assisted in completing and filing 276 tax returns, helping low- to moderate-income recipients receive $417,132 in tax returns.

Small help can make a big difference in enabling someone to turn their life around. All that was standing between Richard and a job was transportation. He couldn't afford a car and worked odd hours when the bus wasn't running. Through the heartfelt support of our donors, ICS was able to provide Richard with a bicycle that helped him keep his job and get to work on time. He says he is "grateful to have employment" and is working to improve his family's situation.

Hearts at Work

RESOURCE CENTERS:

508 individuals assisted
655 services provided
139 people ages 18 to 87 found jobs

New ICS Food Bank

Steven Wolslager (right) visits the ICS Food Bank

Filling Greater Need

The number of hungry households turning to ICS for assistance has tripled in recent years. Propelled by a generous $150,000 challenge grant from The Wolslager Foundation and contributions from caring donors and partners, ICS completed a $500,000 capital campaign in spring 2011 to build a new food bank. Construction began before dawn July 2 and on October 31 the spacious 2,700-square-foot facility opened to the public, just in time for the busy holiday season. We were able to distribute over 2,000 holiday bags to those most in need—a record! And thanks to the building's new walk-in freezer, the bags included a chicken, ham or turkey for every family.

Since opening, the ICS Food Bank has continued to provide 1,400 to 1,700 emergency food boxes and up to 20,000 supplemental food items per month to Pima County households struggling with food hardship. Refrigeration units and special relationships with area growers, food distributors and other partners enables us to give out fresh and frozen foods—such as fruits, vegetables and dairy—to offer healthier nutritional choices. The ICS Food Bank serves all ages; however, a predominant number of recipients are families with children.

Keeping It Stocked

ICS is the grateful recipient of many food drives organized by businesses, faith communities, civic groups and others. *"The food always seems to come in right when we need it, and then back out again,"* says Bonnie Kampa, ICS Executive Director. Volume purchasing and partner agreements allow ICS to stretch donated food dollars many times over.

Hearts at Work

NEW ICS FOOD BANK:

$1,317,670 value of food distributed
4,982 households served; 1,276 new households
15,926 individuals served
18,432 services provided – a 33% increase

"As a grandmother trying to raise three children on a fixed income and with medical bills, I don't always have money to buy food. The ICS Food Bank is wonderful and the volunteers there always provide service with a smile."

– Tracey, an ICS Food Bank recipient

ICS Caregiving Services

Helping Seniors and Disabled Adults Remain Safe and Independent

Being in the comfort of familiar surroundings can have a profound effect on a person's well-being and life outlook. For over 27 years, ICS Caregiving Services has helped seniors and adults with physical challenges remain safe in their own home by connecting those who need help with those who want to help. Friendly volunteers provide essential assistance that supports independence from rides to the doctor's office, pharmacy or grocery store, to handy home help and daily phoning and visiting.

Transportation Services Ramp Up with New Van

In summer 2012, ICS received a new handicapped-accessible van through a partial grant from the Arizona Department of Transportation. The new vehicle will soon enable ICS volunteers to take groups of seniors on shopping expeditions, social and cultural outings, as well as to provide scheduled rides for recipients in electric wheelchairs. *"We are excited about the possibilities that this new van opens up and the lives that will be brightened in the process,"* says Cheryl Anderson, ICS Manager of Caregiving and Health Advocacy Services.

Beatrice, 85, has lots of praise for Jerry, her ICS volunteer driver. *"He's a fine gentleman. My blood pressure was way up and he took me to the emergency room and sat with me until the doctor came. He did what he was supposed to do and much more. He really took care of me."*

As part of our "Home Sweet Home" programs, ICS TeleCARE and TeleCHAT services provide wellness checks and friendly conversation that help prevent isolation. They also help alert our volunteers to any warning signs that someone may have fallen or that something unusual may be happening.

Hearts at Work

CAREGIVING SERVICES:

402 individuals served
12,778 services rendered – 9% increase in transportation and 37% increase in "Home Sweet Home" programs
150,259 miles driven by Caregiving volunteers

Mobile Meals

Food is Just Part of the Comfort Provided

ICS Mobile Meals delivers more than food to homebound, disabled, and ill seniors and adults. Regular visits from our volunteer drivers ensure that recipients have important daily contact with the outside world. Many tell us the interaction with ICS volunteers is the highlight of their day.

Volunteers deliver two meals (one hot and one cold) each weekday, 52 weeks a year, to individuals who are unable to shop or cook for themselves. Meals are prepared by partnering hospitals and senior care centers to meet recipients' food restrictions and doctor-prescribed diets. The cost of the program is based on a person's ability to pay; meals are subsidized for those who cannot afford them. Helping recipients meet their nutritional needs supports their health and independence, while socialization promotes dignity and quality of life.

Hearts at Work **MOBILE MEALS:**
189 recipients served
36,260 meals delivered
99,660 miles driven by Mobile Meals drivers

"To the wonderful folks who prepare and deliver Mobile Meals, It is difficult to find words to express how grateful I am for, and how much I appreciate, the effort that you folks put forth to prepare and deliver food to those, like me, who would have difficulty fixing food for themselves. It is so gratifying to see a pleasant face and hear a cheerful word when the food is delivered."

Howard, an ICS Mobile Meals recipient

Health Advocacy

A Reliable Resource

The ICS Health Advocacy Program assists elderly and physically challenged recipients in navigating the complex and changing tide of today's healthcare system. Volunteer nurses, doctors, social workers, and ICS staff are a resource for individuals with questions ranging from Medicare to medical equipment and prescription concerns. In addition, the Health Advocacy team conducts in-home assessments for every recipient of ICS Caregiving Services—and every two years afterwards—to verify individual needs and physical capabilities, connecting recipients to available healthcare resources.

Hearts at Work **HEALTH ADVOCACY:**
754 individuals served
846 services provided
7,667 miles driven by Health Advocacy volunteers

ICS partners with OneStop Home Medical Equipment, a program of Jewish Children and Family Services, which collects, cleans, refurbishes and re-distributes used medical equipment. Donations are accepted every Wednesday morning at the ICS office on Ina Road.

Volunteers

Giving Generously of Time, Talents and Support

Our nearly 650 dedicated volunteers are the heartbeat of Interfaith Community Services and an indispensable part of our organization's ability to provide services. Without them, we simply could not exist! Volunteers bring a wide range of talents to ICS to touch and change lives: staffing our front desk and intake areas, working in our food bank, providing transportation for seniors and helping clients conduct job searches in our Resource Center. Their efforts enable ICS to devote the maximum measure of available funding to direct program services.

The following volunteers received special recognition during our spring 2012 Volunteer Luncheon:

DIRECTOR'S AWARD: **Ed and Kay Jenkins, Mike and Rhonda Mumford**

VOLUNTEERS OF THE YEAR: **Beverly Jennison, Lola Pyle-Vinzant, "The Three Musketeers"—also known as Andy Fiore, Brian Fitzgerald and Tim Powell**

CHAMPION AWARD: **Stephen Wolslager and The Wolslager Foundation**

Thanks to all of our volunteers! You help keep our mission in motion!

	Number of Volunteers	Hours Served
Health Advocacy	49	1,000
Caregiving Services	257	17,631
Mobile Meals	141	9,056
Food Bank	67	8,177
Emergency Financial Assistance	5	324
Resource Center	11	863

Hearts at Work

VOLUNTEER SERVICES:

638 active volunteers
$887,265 value of volunteer hours
254,526 miles driven by volunteers
$141,844 value of miles driven

Faith Community Engagement

Putting Faith into Action

ICS was formed in 1985 by a handful of faith communities who envisioned a unique way of working together and maximizing resources to assist more people in meeting basic needs. Today, ICS is blessed and enriched by the diversity of almost 70 faith community partners who provide encouragement and support for our operations, host food drives and special events, and help ensure information about our services reaches those requiring help. Working together facilitates greater community impact bringing relief to those seeking a compassionate place to turn.

Whole Health Programs

ICS works with congregations to develop whole person health programs addressing the spiritual, physical and mental health of congregants and neighbors. Semi-annual trainings for congregational health and outreach leaders provide information and inspiration for implementing congregation-based health programs.

Faith Communities and Mental Illness Conference

On April 27, 2012 over 450 people of diverse faiths attended the ICS hosted conference, **"Faith Communities and Mental Illness: Tools for Response and Care," funded by The David C. and Lura M. Lovell Foundation.** Featuring guest speaker Reverend Susan Gregg-Schroeder and a host of local and national experts, this first-in-Arizona forum shared personal experiences, local care resources and information to assist faith leaders in better responding to congregants and their loved ones affected by mental illness. Importantly, it provided a first step in helping to remove the stigma that surrounds mental illness—so often a barrier for those who need help. Conference and follow-up materials have been shared with congregations region-wide and are available on the ICS website at www.icstucson.org. See page 21 for a listing of faith communities.

Corporate and Community Partners

Platinum Level

Northwest Medical Center

Gold Level

Commerce Bank of Arizona — Your Hometown Bank

Oro Valley Hospital

Silver Level

The University of Arizona Medical Center

Copper Level

MACCOURT FUND

Omni Resorts — tucson nations

Mutual of Omaha Bank

TEP — Tucson Electric Power

ICS Food Bank demand is skyrocketing.

THANKS TO OUR MANY COMMUNITY PARTNERS

Partnerships and collaborations enable ICS to leverage resources in bringing important services to our recipients. A few of these groups are listed below:

MAJOR COMMUNITY PARTNERS:

Arizona Youth Partnership, City of Tucson Human Services Department, Community Food Bank of Southern Arizona, Community Partnership of Southern Arizona, GAP Ministries, Pima Council on Aging, Pima County Community Action Agency, Pima County Development and Neighborhood Conservation Department, Regional Transportation Authority (RTA), United Way of Tucson and Southern Arizona.

ICS MOBILE MEALS PARTNERS:

Amber Lights, Atria Compana Del Rio, Emeritus, HealthSouth Rehabilitation Hospital, Mountain View Retirement Village, Northwest Medical Center, Oro Valley Hospital, and Santa Catalina Villas.

OTHER PARTNERS:

Arizona Center on Aging, Arizona Community Action Agency, Alzheimer's Association, Catalina In-Home Services, Inc., Caregiver Consortium, Carondelet Health Network, Community Foundation for Southern Arizona, Emergency Services Network agencies, Faith Community Nurse Network, Jewish Family and Children's Services, Lutheran Social Services, Mobile Meals of Tucson, Tucson Interfaith HIV/AIDS Network, and many more.

Interfaith Legacy Society

The Interfaith Legacy Society recognizes supporters who have made a planned gift of any amount, or a current gift of $10,000 or more to the endowment. If you have made such a provision, or expect to in the near future, thank you. We would like to recognize those who have already become members of the Interfaith Legacy Society.

Anonymous (2)
Robert and Helen Acker
The Estate of Hazel Battiste
Bruce Bittmann
Karen Hamar Bittmann
Francis and Barbara Boyle
George and Toni Chardukian
Peggy and Jack Comp
Wayne and Carol Dawson
In Honor and Memory of
Lenore Seymour Fiske
Jay and Betty Huitsing
Ed and Kay Jenkins
Richard and Bonnie Kampa
Robert and Patricia Kittrell
The Estate of Dwight Lang
Lura Lovell
The Estate of Bette Newton
The Estate of April Peck
Steve and Ruth Pollyea
Maude Shingler
The Diamond Foundation
Allen Stults
The Estate of Gertrude Schwab
Bob and Sheri Siesennop
The Estate of Betty June Simonson
The Estate of Myrtle Thorne
Wendell and Rose Tyson
Mrs. Dorothy Dyer Vanek
David and Ellen Vellenga
The Estate of Loraine Weldon
The Estate of John Wickland
William A. Wilson

ICS COMMUNITY ADVISORY BOARD

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Jerry Bustamante, Business Development Officer, Canyon Bank
Jannine Cox, former CEO, Carondelet Foundation
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Steve Rosenberg, Publisher, BizTucson

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Linda Stratton, Stratton Advisors
Jane Nugent, VP Senior Personal Banker, Northern Trust Bank

ICS is thankful to have an extended group of 35 professionals from a variety of estate planning and wealth management fields on our Planned Giving Advisory Council General Membership. For a complete listing, visit our website at www.icstucson.org and download the *ICS Planned Giving Advisory Council Membership Directory and Guide to Legacy Giving*.

Our Heartfelt Thanks...

to the many contributors who made our work possible during the fiscal year **July 2011 through June 2012.** This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund, special events, automobile donations and in-kind contributions. Every attempt has been made to ensure accuracy of listings; however, if your name is missing or listed incorrectly, we apologize and hope that you will call us with the correction.

CORPORATIONS, FOUNDATIONS, GOVERNMENT AGENCIES AND FAITH COMMUNITIES

$10,000 and more

Arizona Community Action Agency
Calistri Family Foundation
Christ the King Episcopal Church (in-kind)
City of Tucson Human Services Dept.
Comcast (in-kind)
Community Food Bank of So AZ (in-kind)
The Eugene and Wiletta Denton Family Foundation
Kautz Family Foundation
The David C. and Lura M. Lovell Foundation
New Spirit Lutheran Church
Northwest Medical Center
Oro Valley Church of the Nazarene
Oro Valley Hospital
Pima County Community Action Agency
Pima County Community Development & Neighborhood Conservation Dept.
Pima County Community Development Block Grant
Resurrection Lutheran Church
Rincon Congregational United Church of Christ
William and Mary Ross Foundation
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St. Andrew's Presbyterian Church
St. Mark the Evangelist Catholic Church
Tucson Electric Power Co.
The Wolslager Foundation
United Way of Tucson & So AZ

$5,000 - $9,999

Capilla del Sol Christian Church
Commerce Bank of Arizona
Community Partnership of Southern Arizona
First Congregational UCC
Jewish Community Foundation of Southern Arizona
Lon D. and Lucille Barton Charitable Foundation
Long Realty Cares Foundation
Lutheran Thrift Store
Pascua Yaqui Tribe
The Phillips Family Foundation
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St. Mark's United Methodist Church
Sun City Vistoso Community Foundation
University of Arizona Medical Center

$1,000 - $4,999

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Arizona Office Technologies Group
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Bank of Tucson
Canyon del Oro Baptist Church
Casas Adobes Congregational
Catalina United Methodist Church
Catholic Foundation for the Diocese of Tucson
Christ Presbyterian Church
Church of the Painted Hills United Church of Christ
CODAC Behavioral Health Services
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Cortaro Vista Community Church
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Mountain Shadows Presbyterian Church
Mountain View Baptist Church
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St. Michael and All Angels Episcopal Church
St. Philip's In The Hills Episcopal Church
Tanque Verde Lutheran Church
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Trico Electric Charitable Trust
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Wal-Mart Stores - Ruthrauff & La Cholla
Weyers Family Foundation Inc

$500 - $999

Aetna Foundation Inc
Altrusa International Inc of Tucson Foundation
Avra Valley Community Church
Beautiful Savior Lutheran Church
Canteen Vending Services
CBIZ
Coca-Cola Bottling Company of Tucson
Congregation Or Chadash
First Christian Church
Freeport-McMoRan Copper & Gold Foundation
Kohl's
Northern Trust Bank
Northwest Heights Seventh Day Adventist Church
Pella Rolscreen Foundation
PICOR Commercial Real Estate Services Company
Royal Automotive Group
Sanctuary United Methodist Church
St. Alban's Episcopal Church
St. Elizabeth Ann Seton
Third Church of Christ, Scientist
Tucson Charity Bridge
Unitarian Universalist Church of Tucson
Unity of Tucson
Wal-Mart Stores - Wetmore

$250 - $499

3M Foundation
Achievement Dynamics LLC
Aldea Spiritual Community
Bank of America Foundation
Carondelet Health Network
Casas Adobes Assisted Living
Chapel at the Country Club of La Cholla
Christian Companion Senior Care
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Hughes Federal Credit Union
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Northwest Baptist Church
Northwest Community Friends Church
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Religious Advisory Council
South District of the United Methodist Church
St. Matthew's Episcopal Church
St. Odilia Catholic Church
Streams in the Desert Lutheran Church
Tortolita Presbyterian Church
Unitarian Universalist Congregation of NW Tucson
Verizon Wireless
Waters Corporation
Weezieworks
Welcome Club of the Northwest

$100 - $249

Albertsons
AlphaGraphics
Arthur Pack Sahuaro WGA
Bashful Bandit
Church of the Apostles
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Craig Brown Insurance
Diocese of Arizona
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First Baptist Church
G & L Welcome Home Residential Svc
Grace St. Paul's Episcopal Church
Holy Trinity Monastery
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Honeywell Hometown Solutions
Jewish Family & Children's Services of Southern Arizona, Inc.
Knights of Columbus
Ladies Night Out
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Nancy Masland & Associates
National Alliance on Mental Illness
OMNI Tucson National Women's Golf Association
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Presbyterian Women in Christ Presbyterian Church
Reformed Church Women - SW Classis
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Sonoma Cardiology
Sonoran Desert Flyers
Southern Arizona Volunteer Management Association
St. Andrew's Episcopal Church
St. Andrew's Presbyterian Church Choir
St. John on the Desert Presbyterian Church
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Up to $99

Anonymous Donor
Arizona Ballet Theatre Inc
Bear Creek Herbs LLC

A Year in Review FISCAL 2012

July 2011

ICS President of the Board of Directors **Steve Pollyea** begins his two-year term with a new and aggressive three-year strategic plan laying a course for the future.

Construction of the **ICS Food Bank** begins pre-dawn July 5th. Thanks **Christ the King Episcopal Church** for amending our lease agreement, paving the way for this vital addition to ICS.

Freedom from Hunger Drive collects over 7 tons of food and $2,800 with help from Hughes Federal Credit Union, Eegees, Alive Fitness, Paragon Space Development Corp., Oro Valley Library, Albertson's Ina/La Cholla, Bank of Tucson, and Comcast.

Led by ICS friend **Terrie Ashbaugh**, the **Mixed Summer Chorus** performs a rousing concert, collecting over $1,400 and 900 pounds of food for ICS.

August 2011

ICS hits the road with two branded cargo vans to support our Food Bank operations, made possible by **Tucson Electric Power** and the **Calistri Family Foundation**.

Blessed Kateri Tekakwitha
Christ Community Church
Desert Hills Lutheran Church
Diocese of Tucson
Foothills Rehabilitation Center LLC
Greater Faith Church
Hair and Skin Studio
HOPE Inc
Lutheran Church of the Foothills
McBride's Framing Gallery
Nanini Branch Public Library
New Life Bible Fellowship
Oro Valley Recall.com
Pam Rau's Dance School
Prudential Foundation Matching Gifts
Quail Canyon Dollies
Ramsier Tax & Accounting
Raytheon Missile Systems
St. Margaret Catholic Church
Tamara Spiritual Center
The Center For Life Skills Development
United Methodist Church of the Good Shepherd
Vistoso Village Community
Vistoso Village Social Committee

INDIVIDUALS

$10,000 and more

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Bruce and Karen Hamar Bittmann
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Estate of Myrtle Thorne
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Estate of Dwight Lang
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$500 - $999

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September 2011

Gifts of Love helps 230 children from low-income families return to class with the necessary school supplies.

ICS continues to receive up to **300 calls** a day for financial and back-to-work assistance making our front desk a busy place.

October 2011

ICS Food Bank construction finishes and the new facility opens October 31 in time for the holidays. Thanks to **The Wolslager Foundation**, whose $150,000 lead challenge grant made it possible.

ICS Resource Centers receive a boost through a new collaboration with **Arizona Youth Partnership** for the **Building Futures for Families** program fueled by a grant from the U.S. Department of Health and Human Services.

November 2011

Annual **"We Care" Golf Classic** at **Omni Tucson National** is a success with 190 players and over $25,000 raised for ICS programs.

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A Year in Review FISCAL 2012

November 2011 *continued*

The 5th annual **Edward Jones Bag-A-Thon** collects an astonishing 42,088 pounds of food for the ICS Food Bank.

ICS clients receive packages of food and personal items at the holiday giveaway sponsored by the **National Retired Basketball Players Association** and organized by our local United Way.

Bruce and Karen Hamar Bittmann receive the Spirit of Philanthropy award for their long-time support of ICS at the Association of Fundraising Professionals' National Philanthropy Day Luncheon.

ICS volunteers **Bob Henry** and **Don Kimball** and **Sandi Brickley**, ICS Volunteer Resources Manager (pictured), are honored during **Volunteer Southern Arizona's "Celebration of Service"** event.

December 2011

ICS Food Bank provides nearly **2,000 holiday food bags** between November 21st and December 22nd – a 27% increase over 2010. Refrigeration units enable inclusion of meat for the first time.

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January 2012

Almost 300 friends of ICS share a little cheer during the annual **Holiday Open House.**

Faith communities, businesses, social groups and individual donors make the season brighter for 81 families in need through the **ICS Holiday Gifts of Love** program.

Many holiday events raise food, funds and awareness for ICS, including **Oro Valley Church of the Nazarene's "Promise of Christmas"** musical and **Tucson Dance Academy's** Broadway-style show.

15 local businesses of **The Arizona Technology Council** conduct a food drive competition collecting almost 4 tons of food for the ICS Food Bank.

ICS's second **Job Resource Center** opens at the Eastside office, providing tools and support for getting back to work.

INDIVIDUALS *continued*

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A Year in Review FISCAL 2012

January 2012 *continued*

Dove of Peace Lutheran Church celebrates the start of 2012 with **"A Concert for the New Year"** raising $3,300 for ICS through a freewill offering.

A new partnership with **Jewish Family and Children's Services' OneStop Home Medical Equipment** collects donations at ICS.

Vistoso Challenge 48 Charity Bike Ride, sponsored by the International Christian Cycling Club and members of St Andrew's Presbyterian Church, raises $2,800 for ICS.

February 2012

Annual ICS **Volunteer Recognition Event** celebrates the work of our nearly 650 volunteers with a festive luau, complete with hula dancers!

Northern Trust Bank at Sunrise hosts a gathering for the new **ICS Planned Giving Advisory Council** members—estate and wealth management professionals—helping introduce the *ICS Guide to Legacy Giving.*

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Evelyn Bean
June Behan
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Marcia Belles
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Arlene Bemer
Margaret Bennett
John and Linda Berdahl
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Gary Burris
Harold Butler and Mary Ann Liddle
Linda Bylina
Alma Caffall
Jerome and Rosemary Cahill
Lewis and Barbara Cahoon
Prudence Cain
Maria Calderon
Roger and Ellen Caldwell
Beverly Cameron
Marion Cammiso
Robert and Irene Camp
Mark Cannon
Bill and Elizabeth Caris
Mary Kay Carlson
Randal and Ellen Carolan
Rebecca Carroll
Chris Carson
Reinald and Maribelle Carter
Richard and Dee Carter
Phil Cashman+
Geneva Cassel
Patrick and Sharlene Caulley
Fred and Hazel Cave
Marie Cephers
David Chaiko
Karen Chandler
Donna Chesner
Nick and Jan Christensen
Sharon Christensen
James and Joanne Christner
Donald and Nancy Chuba
Douglas Chukwuemeka
Thomas and Ramona Clairmont
Alice Clark
Allen and Dena Clark
Sheryl Clark

Kevin and Beth Clement
Val and Lynette Clewley
Wayne and Robyn Coalter
David Coccio
Thomas and Carolyn Cochran
Robert and Bernie Colburn
Dave and Anna Coleman
John and Rebecca Collins
Ryan Collins
James and Marilyn Conant
Camille Concannon
Leo and Patricia Connolly
Dinshaw and Hutoxy Contractor
Elizabeth Cook
Derek and Laura Cooke
Diana Coonce
Avadele Cooper
Josephine Cordasco
Richard and Ann Cordero
James and Monica Cote
Diane Coulter
Patricia Courtier
Kenneth and Donna Cousino
Marcia Craig
Roy and Kathleen Crawford
Ruth Crawford
Charles and Diane Creed
Mary Croft
John and Mary Cronin
Linda Currin

Wayne and Virginia Curry
K Dawn Custis
Mary Cutlip
Diane Daniels
Cheryl Danks-Anderson
David Daskilewicz
Janice Davenport
Melba Davidson
Joann Davis
Philip and Laura Davis
Phillip and Phyllis Davis
Janet Dawson
Jack and Suellen Dean
Mike and Margaret Dearth
Frances Debowski
Laurel Decker
Randy Decker
William and Patricia Deely
Todd DeFrank
Darlene Dekker
Ramon Delgadillo and Herika Galvan
Gilbert and Stephanie Delgado
Lawrence and Florence DeLucia
Clifford and Jane DeMayo
Michael and Nancy Demille
Paul and Marlene Den Herder
Norman and Linda Dennis
Michael and Darlene Depietro
John and Elizabeth Detloff
Nicolas and Melinda Diaz
James and Sarah Dick
Lance and Bette Dickinson
Ron and Marjorie Dieckman
Michael and Diane Dill
Robert and Alissa Dionne
Jeffrey Dixon
Mary Do
James and Jill Doak
Carol Donisi
Jay Donnovan
Steven and Donna Douglas
Cynthia Dowdall-Thomae
Barbara Dowling
Frank Duarte and Judy Pergande
Wayne and Laverne Dudley
Lawrence and Nancy Dufour
George Duncan
Sylvia Dunkelman
Clara Dupnik
Kurtis and Dawn Durfey
Adriana Duvigneau
Budd and Barbara Earling, Jr.
Ralph and Pamela Edgar
Rebecca Edmonds
Mary Elethorp
Florence Elletson
Robert Fowler and Gay Elliott
Bill Elliser
Doug and Debbie Emans
Steve and Marcia Emslie
David and Jeanne Engle
Teresa Engle
Nicholas and Margaret Ensrude
Ben Ephraim
Emi Erickson
Jane Erikson
Carol Espinoza
Florence Esposito
Mary Evans
William and Madge Evans

William and Rebecca Evans
Dianne Ewald
Karen Faitelson
Thomas Farmer
Lawrence and Colleen Farnam
Sejette Fausher
Linda Faye
Jim and Mary Feisley
M Fellure
Mary Jo Fenton
Roland Fenz
Barbara Fernandez
Jerry and Barbara Ferrill
Anna Fields
Thomas and Susan Firth
Joan Fischer
Joe Fitzgerald
Virginia Flanigan
Sander and Christine Fleisher
Dominic and Florina Flores
Manuel Flores and Brenda Soto
Charyn Fly
John Foley
Timothy and Julie Foran
Donald and Brenda Forbus
Sue Forrest
Beverly Foster
Thom and Christena Fox
Amanda Fragoso-Bowman
Ray and Charlotte Frank
Hazel Franklin
Jacqueline Franks
Richard and Sondra Franks
David and Gretchen Freeman
Billie French
Don and Rosalie French
John and Leona Freshour
Janice Friedman
Beth Frigard
Bette Frost
Marc and Terry Frost
Margaret Gaines
Mike and Karen Gallagher
Jeffery Gallen
Elaine Gamberg
Bill and Rebecca Ganz
Cynthia Garcia
Kathryn Garnier
Margaret Gaskin
Kathleen Gatto
Edward and Dolores Gaudet
Dorothy Gearhart
Art Geiger
Robert and Patricia Gell
Susan Gemoets
Lisa Genest
Mariana Genzman
Katie Geran
Bud and Beorgianne Gerhart
Dottie Gerhart
Robert and Selma Gevirtzman
John and Barbara Giani
Mary Ann Gielow
Fran Gigstad
Jeannette Gilbert
Richard and Glenda Gillespie
Charles Gillispie
Dorothy Givens
Roberto and Barbara Godinez
Phillip and Donna Goldbeck

March 2012

Our first **"TeleFling"** celebrates recipients and volunteers for the ICS **TeleCHAT and TeleCARE** programs, which help keep seniors connected.

Dozens learn the basics of will preparation as ICS hosts three free **"Write A Will"** workshops presented by experienced, volunteer tax attorneys and certified financial planners.

ICS's first **Empty Bowls** event sells over 750 tickets and raises $22,000 for the ICS Food Bank. Fifty local potters and volunteers create more than 800 bowls for the event, and eighteen food vendors provide soup and other eats.

Dozens of congregations participate in the **North Pima CROP Walk** which raises funds for international hunger and the ICS Food Bank.

April 2012

250 friends turn out for the **ICS Food Bank dedication** featuring an ice cream social and Bill Ganz western music. Each month shows a 70 – 80% increase in the number of clients visiting the food bank compared to the same time last year.

INDIVIDUALS *continued*

Robert and Afra Ika Golden
Edward and Beverley Goode
Gordon Goodman and Gail Kushner
Nicki Goodman
Joseph and Paulette Gootter
Mark and Patricia Grady
Peter and Inger Graf
Marilyn Gragg
Frank and Earline Graham
Vincente and Jean Granillo, Jr.
David Greene
Victor and Vera Grethel
Elizabeth Gricus
Richard and Christine Griebel
Thomas Griffin
Tyler Grigsby and Jill Thomson
Raymond and Patricia Grillo
Andrew and Patsy Groshans
Marjorie Grubb
Andrew and Donna Guarriello
Sally Guerrero
Gary and Barbara Guthrie
Leopold and Geraldine Gutierrez
Chuck and Connie Guy
Jim and Connie Haakenson
Susan Haas
Valeda Haas
Lida Haden
Bill and Jane Hadly
Terry and Cynthia Hairgrove
Melissa Hala'Ufia
Lou and Bonita Hall
W Neil and Jane Hall
Claudette Halpern
Lilli Hamilton
Elise Hankwitz
Mary Hanna
Craig and Claudia Hannum
Jane Hansen
Matt and Kathleen Hansen
Vi Hansen
Karen Hanson
Jack Hanstein
Louis and Artemis Hanusiak
Doug and Barbara Harding
Jack and Cathy Hareland
Daniel and Eileen Harper
Wilbert and Anne Harri
Richard Harrington
Joe and Dorothy Harrison
Ellen Hartline
Randall and Audrey Hartman
Etta Hartog
Marjorie Hartsock
George Hartung
Mary Harvey
Emily Hassman
Rick and Sharon Haugebak
Joyce Haugh
William and Nancy Haugh
Fred and Carol Hawk
Mark Hayes and Susan Scott
Lester and Suzanne Hayt
Beverly Heasley
Laurel Heath
Lorraine Heft
Sharon Heinemann
Danita Heller
Gene and Shirley Helsel
Donald and Bonnie Hemming
Daniel and Joan Hendershot
Bob and Bonnie Henry
Katherine Henry
Karen Hernandez
John and Carol Hess
Marge Hettenbaugh
George and Anna Hewitt
John and Winnie Hickman
Stephen and Shirley Hieb
Perry Higgins
Nancy Hildreth
Carol Hill
Cassandra Hill
Marti Hill
Talia Hill
Winona Hinkel
Alice Hinton
Louis and Patricia Hirsch
JoAnne Hites
Mary Hockings
Fred and Mary Hodgson
Woody and Deane Hogan
Elwood and Lloydine Hogan
Phyllis Hogan
Judith Holcomb
Ronald and Shirley Holle
Mary Holloway
Judith Holt
Michael and Melanie Honomichl
Robert and Candace Hooper
Richard and Dorcas Hoover
Karen Horton
Ed Hovasse
Gifford and Cynthia Hoyer
Virginia Hubbard
Donald and Sydnie Huber
Brian Hudgel
James and Suzanne Huffer
Glen and Charlotte Huffman
Hal and Sharon Hufford
John Hughes
Grace Huitsing
James and Annabelle Humphrey
Rosie Humphries
Morgan and Sharon Hunter
Lucy Hurtado
Susanne Hustek
Dianne Huston
Neil Hutcheson
Pamela Hyde-Nakai
Megan Hymers
Alisdair and Sally Innes
Rachel Insalaco
Ruby Instrell
Naomi Islin
Carolyn Jackson
Debbie Jackson
Maryann Jackson
Willis and Jean Jackson
Evelyn Jacobs
Geta Jacobs
Gordon and Anne Jacobson
Lou and Lois Jacoby
Richard and Barbara Janney
Ronald and Constance Jarvensivu
F Thomas and Janice Jefferson
Susan Jenkin
Robert and Carol Jennens
Robert and Beverly Jennison
Jeff and Leslie Jensen
Greg and Gail Jester
Lowell Joerg
Tim and Jennifer Johnson Ttee
Karl and Bette Johnson
Kyle Johnson
Miles and Lois Johnstone
Drexel and Kathleen Jones
Joyce Ann Jose
Perce and Shirley Judd
Roberta Justice
Otto and Mary Kaiser
Ida Weber Kampa
Lee Kane
Nadine Kaplan
Jerome and Sarah Katz
Rita Katz
Lawrence and Eloise Keith
Susan Keller
Mary Ellen Kelley
Kenneth Kemerling and Charlotte Marshall
Ed and Alice Kendrick
James and Shirlene Kenny
Gary and Elizabeth Kern
Jo Kervick
Tandala Kidd
Cheryl Kilgore
Jung Kim
Donald Kimball
Margot Kimmel
Elisa Kinder
Brad and Denise King
Wallace Kinkade
Howard and Elizabeth Kinslinger
Diane Kish
John and Kathleen Kitagawa
John and Fujiko Kitagawa
Charles and Marjorie Kline
Beverly Kloehn
Gary and Anne Klokstad
Foster and Jana Knutson
Beverly Kohfeld
Mike and Sandy Kohlmann
Christine Kollen
Bill and Kathleen Kornovich
Adrianus Korpel and Margaret Ellsworth
Robert Koth
Robert and Karen Kreiling
Al and Ann Kretschmer
Jane Kroesen
Katie Kronemyer
Bernd and Kendra Kuehn
Kenneth and Kim Kummerrow
Robert and Joyce Kuneth
Mitch Kurker
Pamela Kytola
Blanche Lamb
John and Mary Ann Lambertsen
Kenneth and Barbara Lamm
Darryl and Sarah Landau
Michele Landau
Dean and Kay Landis
Douglas Landry
Fred and Marie Lane
Sandra Langland
Clara Lanyi
Teresa Lappin
Scott and Susan Lardner
Jane Larrabee
Jack and Donna Larsen
Leland and Carol Larson
Wanda Larson
Eleanor Latack
Kathleen LaTourrette
Cheryl Leader
Linda Leatherman
Santiago and Mary Lebron
Brenda Lee
Janis Lee
Jerry Lee
Robert and Mary Lee
Douglas Leichter
Kimberly Leight
Charles and Laura Lentner
Josephine Leonard
Joel and Linda Mae Levine
Harold and Beatrice Lewis
Lisa Lewis
Paul and Anne Lewis
Betty Liberty
Vonnie Lincoln
John and Deanna Lindeman
Kathryn Lipe
Pete and Sheila Lipera
Anthony Lobato
Stan and Pam Lochrie
Aron Lodermeier
James and Lois Lodman
Gary Lokkesmoe and Mimi Hutton
Mary Long
Richard and Carol Longenbaugh
Aldo and Luisa Lopex
Ruben and Martha Lopez
Thomas and Marcia Louchheim
Benjamin and Virginia Love
Joan Lucas
Helen Lundgren
Cordelia Lundquist
Barbara Lyon
Wallace Macafee
Weld Coxe and Barbara MacDougall
Francis MacMillan
Maureen Magilavy
Maude Magruder
Joyce Malcolm
Richard and Barbara Malecki
Jack and Kathy Mallgren
Mandi Mancini
Annegret Mansuripur
Sandra Marchese
Donald and Abby Marier
Jo Ann Marik
Virginia Marshall
Bruce and Lynne Martin
Gail Martin
Henry Martinez
Mario and Gale Martinez
Patrick and Michaelle Martinez
Alisa Master
Christine Mathias and Joanna Arnold
Joyce Matthews
Robert and Petula Maxwell
Nora May
Dale and Ruth Mayer
Carole McAlees
Carol McBride
Lauri McCanless
Cheryl McCurry
Myrna McCutchen

A Year in Review FISCAL 2012

April 2012 *continued*

400+ people attend ICS – hosted ***Faith Communities and Mental Illness: Tools for Response and Care*** conference sponsored by the **Lovell Foundation**. See page 8 for more details.

For the fourth year, ICS volunteers help low- and moderate-income individuals prepare their tax returns through the **Volunteer Income Tax Assistance (VITA) program**. A record 276 returns were completed resulting in $417,132 Federal and State tax refunds.

May 2012

ICS Community Advisory Board, chaired by Bill Holmes, meets at Bank of Tucson for updates and discussions of how to best support ICS.

Open house at **ICS Eastside Resource Center** attracts local volunteers, community members and business people interested in getting involved.

ICS receives **4-star rating** for third year in a row from **Charity Navigator** for fiscal responsibility. CN President and CEO Ken Berger announces that the rating demonstrates … **"to the public that (ICS) is worthy of their trust."**

Harry and Marie McDermott
Sharon McDonough-Means
Maria Elena McElroy
Hirom and Janis McFarland
Tony and Judy McFarland
Denis and Barbara McGeough
Diana McGinn
Debra McGovern
Gerald and Elsie McGowan
Philip McIntyre and Marilyn Hart
Jim and Nan McKay
Sheri McManus
Jane McMurray
Michael and Julie McNair
Donette McNamara
Fritz and Annemarie Melde
Anthony and Jeannette Mendoza
Robert and Sherida Meneely
Bernice Menkin
Diane Messina
Michael and Susan Messinger
Marjorie Miller
Nathan and Rhoda Miller
Wayne and Janice Miller
Winona Miller
Louise Milligan
Steve and Bonny Milne
Terry and Joyce Minks
George and Doris Mitchell
Othar Mitchell
Wilma Moats
Susanne Mohr
Frank and Janice Molina
Patricia Mondale
Richard Moon
Edith Moore
Bonnie Moreno
Rose Moreno
Dennis and Beatrice Morneau
Marian Mosher
Barbara Motisko
Lynn Mucci
Harlan Mueller
Micki Mulkern
Annie Mullen
Ellen Muller
Mike and Linda Munro
Ruby Munson
Richard and Mary Kay Munsterteiger
Charles and Diane Musick
George and Josephine Myers
Joanna Myhr-Arrison
Monique Mynlieff
Carol Nadeau
Nathan and Linda Nanninga
Barbara Nathan
John and Betty Nelson
Gregory and Tana Newton
Carolyn Nichols
David and Marilyn Nielsen
Sharon Nielsen
John and Nancy Njaa
Raymond and Maureen Noeth
Sharon Noll
Elizabeth Noonan
Michael and Jennifer North Morris
Frederick North
Joan Nottoli
Sarah O'Brien
Charles and Margaret O'Connell
Cheryl O'Donnell
John and Glenda O'Hara
Donald and Rachel O'Malley
Barbara Odegaard
Leslie Oley
David and Brenda Olson
Dorothy Olson
William Ornelas
Robert and Debra Oro
Timothy and Francene Orrok
Paul and Susanna Orzech
Betty Osterberg
Amy Ostrander
Richard and Jeannine Ostroski
Phillip Oxnam and JoAnne Buck
Larry and Judy Oyen
Brooke Painter
Robert and Caryl Palazzolo
Elizabeth Palmer
Phyllis Palmer
Mary Pappalardo
Terri Parcelluzzie
Mark and Nicole Pargas
Ann Park
Doreen Parks
James and Judith Parrett
Scott and Catherine Parsons
Ronald and Laurie Partridge
Jeff Parziale
James and Barbara Patrick
Maureen Pattison
John and Jean Payne
Jiandan Payza
Jack and Shirley Peat
Raymond Pelton
Sandra Pelton
Catherine Penn
Heather Penney
Edward and Karen Perez
Jessie Pergrin
Annegret Perlmutter
Darla Petering
Grace Peterman
David Peters
Maxine Petersen
Alvin Peterson
Gwen Peterson
Wayne Peterson
Alexander and Claudia Pettit
Patricia Pettit
Sandra Petton
Michael and Jeanne Pfander
Herbert and Lucy Phelan
Brian and Theresa Phillips
James and Marcia Phillips
William Phillips
Denise Piazza
Nadine Pickett
Tom and Ardis Pitello
Elizabeth Polcar
Manuel and Carmen Pomales
Lonnie Pomeroy
Maureen Pond
Robert and Brenda Poole
Jack and Ella Poore
Scott and Susan Pope
Ken and Debra Popelas
Jean Porter
Gloria Poston
Mary Pott
Michael and Maridale Powell
Harvey and Jewel Prendeville
George Price II and Shirin Antia
Al and Marsha Price
Gary and Marilyn Prigge
Michael and Celia Probstfeld
Jelly and Lucille Protas
Ruth Protas+
Colleen Prust
Pamela Putman
Howard and Norma Putnam
Christopher and Erin Quintero
Daniel and Deanna Radeka
Arthur and Sharon Ragland
Ferdinand and Lisa Rambaud
William and Christina Rappaport
Howard and Janel Rasmussen
Diana Raymond
Gabrielle Redmond
Charles and Heidi Reichert
Andrea Reilly
Christine Reis
Lynne Renard
Donald and Barbara Renner
Dino and Mary Revie
Mary Rhodes
Elizabeth Richardson
Randall Richardson
Virginia Richardson
Jim and Ann Richhart
Michael and Arlene Rieber
Don and Joan Rietz
Allan and Valerie Ritz
Camille Rivas-Rutherford
Jose Rivera
Gary and Joy Roberts
Kevin and Majorie Roberts
Jim and Linda Roberts
Harry and Joan Robertshaw
Jan Robertson
Ruth Robertson
David and Eleanore Robinson
Robert and Trudi Robinson
Donald and Ruth Robson
Alethea Rodriguez
Andrea Rogers
Mike and Naomi Romano
Antonio and Lisa Romero
Calvin and Joanie Rooker
Joan Hirsh Rosenbluth
Doris Rosenkrantz
Ruth Rosenstein
Anna Rottenstein
Larry and Georgia Rubino
Gerald and Carol Rucks
Jean Rudd
Barbara Ruiter
Jonathon and Susan Rumba
Cheryl Russell
Margaret Russell
Ronald and Helen Russell
John and Linda Rutherford
Sheila Saari
Ann Sachs
Leon and Julia Sagalewicz
Patti Salonic
Donald and Barbara Sammeth
Jim and Mary Sanders
Charlotte Sandoval
Ray and Di Santini
Anne Sapp
Delores Sass
Clyde and Henny Satterfield
Roger Sax
Robert and Norine Schenfeld
William and Kathleen Scherzinger
Gordon and Dorinne Schiffman
Ann Schlumberger
Dawn E Schmid
Dale Schmidt
Karl and Angela Schneider
Susan Schoeppach
Andrew and Joan Schrepfer
Derek and Marsha Schull
Jon Schwartz
Mary Schwindt
Sharon Schwitters
Kent and Kathryn Scott
William and Betty Sebert
Carl and Elizabeth Segerstrom
Steve and Pamela Seiler
Irma Sensenbach+
Robert and Barbara Seyfried
Max and Leslie Shapiro
William and Lynee Shaughnessy
Emma Shea
Pauline Shelby
Steven and Susan Sheldon
Kenneth and Gail Shepard
Robert and Charlotte Shepard
Myrna-Sue Shimberg
Gordon Shirling
Delbert and Dale Shoots
Terry and Donna Shreve
Gail and Jean Shultz
James and Kelly Sigler
Hope Sikora
Mary Silveira
Arthur Silver
Eric and Mimi Simmons
Ann Simpson
Daniel and Patricia Singer
Ronald and Connie Siple
Patricia Sirls
Domingo and Kathy Sison
Jon Skaug and Catherine Nourie-Skaug
Thomas and Lynn Skony
Ronald Skwartz
Emmett and Carol Smelser
Leon and Sandra Smigiel
Bruce and Diane Smith
Catharine Smith
Cynthia Smith
Donald and Sandra Smith
Genevieve Smith
Harvey and Nan Smith
Karen Smith
Lori Smith
Linda Smolic
Patricia Snyder
Ning Song
Roy and Carol Sours
James and AmyLynne Spencer
Gene and Anna Spino
John and Marguerite Spitler
Stephen Springer
Peter and Fran Stach
Roberta Staleos
John and Liz Stambaugh
Thomas and Diane Stamm

June 2012

ICS welcomes new faith community partners: **Vida Nueva Church of God, Templo La Uncion, Community Christian Church of Marana, St Andrew's Episcopal, Northwest Community Friends, Tanque Verde Lutheran and Alive Church.**

ICS reaches 68 faith community members with the addition of **First Christian Church, Ebenezer All Nations Adventist, Maranatha Adventist and Flowing Wells Baptist.**

ICS begins recruiting **"Care Corps"** volunteer drivers to expand our transportation services to seniors and disabled adults thanks to a new handicap van made possible through a grant from **Arizona Department of Transportation.**

With help from a **Pima County Community Development Block Grant,** the ICS campus gets a facelift with a parking lot repaving and addition of a walkway connecting the main building with the new food bank building for visitor safety and comfort.

Demand at the **ICS Food Bank** skyrockets reaching a monthly, non-holiday record of **1,702 households served.**

INDIVIDUALS *continued*

Susan Stanko
Nadine Stanley
John and Marcia Starich
Nancy Ann Starkey
Nina Stasser
Randy and Beth Steinle
Linda Stenzel
Philip Stephan
Rebecca Stephens
Roger Stern
Ben and Chris Sternberg
Brian and Judy Stevens
John and Kay Stevens
Laurence and Helen Stevens
Diane Steward
Shirley Steward
Barbara Stewart
Kenneth and Nancy Stickel
Susan Stiver
Lynn Stock
Joann Stoneman
Nan Stoner
Judith Strahler
Steven and Veronica Stuebner
Anna Mae Suda
Jim and Donna Sullivan
Vicki Sullivan
Ronald and Carol Swanson
Daniel and Marilyn Switzer
Leon Szabunia
Mark and Lynnette Tate
Ted and Shirley Taubeneck
Ron and Beverly Taylor
Lula Taylor
Ralph Taylor
Wendy Taylor
Art and Denise Tellez
Robert and Sandra Tencate
Renee Terry
HP and Faith Thesingh
Hailey Thoman
Dianne Thomas
Jim and Kathy Thomas
Vida Thomas
Douglas and Laura Thompson
Gerard and Suzann Thompson
Stacia Thompson
Gary and Luanne Thomson
Ana Thornton
Jan Tiderington
Penni Tiesi
Donald and Joan Timian
Donald and Anita Toigo
Donald and Janet Tomlinson
Jim and Pati Toole
Beatrice Toth
Daniel and Carolyn Toth
Joyce Tracy
Patricia Treeful
Margaret Tse
Charles and Dawn Tucek
Ben and Patricia Tuchi
Karl and Sue Tucker
Marylou Tucker
Edwin and Sheila Tuhy
Roy and Cathy Tullgren
Donald and Anna Tyler
Charles and Mary Jo Uhlman
Howard and Nancy Ullrich
Jack and Carol Ullrich
William and Carol Ulrich
Jim and Hideko Uomoto
Sonya Valentin
Beverly Van Den Borre
Leon and Lisa Van Holsbeke
Daniel and Beth Vance
Marianne Vanzyll
Mark and Cherie Vargas
Keith and Bonnie Vaughn
Elvira Vega
Robert Verhulst
Wayne Viereck
Dorie Voigt
Johanna VonMayr
David Wagner
Eric Wagner
John and Irma Wagner
Lance and Mary Wald
Sandra Walhof
Parks Walker
Frank and Georgiana Wallace
Roger Wallace
Stephen and Gloria Wallin
Marilyn Walters
Paul and Edna Walton
Debra Ward
Kimberly Ward
Bud and Emily Warner
Dan and Caroline Warren
Elizabeth Weber
Angelina Wehrkamp
John and Tanya Weinberg
Arthur and Madelyn Weingarden
Neil and Carol Weinstein
Paul and Sandra Weishoff
Mollie Weitzner
Walter G Wentzel
Linda Wert
Dorothy Weslowski
Wayne and Mary Wesolowski
Lloyd and Marcia Westerbuhr
Michael and Delores Westergreen
Mary Wezelman
Paul and Patricia Wheeler
Helen White
John and Jacqueline White♦
Lloyd and Doris Whitt
Sarah Wieberdink
John and Helen Wilcox
Jennifer Wilcox-Cummins
Will Wilkinson
Ronald and Patricia Wilkowski
Bruce and Erin Williams
Frank and Carla Williams
Julie Williams
Kay Williams
Letha Williams
Nedra Williams
Pamela Williams
Todd and Kim Williams
Patricia Williamson
Robert and Janis Willkom
Margaret Willson
Jack and Dorothy Wilmore
Karen Wilson
Robert and Gladys Wilson
Sidney and Roberta Wilson
Sharon Wimmer
Paul and Elodie Winger
David and Diane Wisniewski
Eugene and Judith Wisniewski
Barbara Wisot
Arlan and Michele Witbeck
Dwight and Joslyn Withers
Christian and Brianne Wolfe
Bess Woodworth
Daniel and Ember Wright
Mitch and Sharon Wright
Scott and Elizabeth Wright
Daryl Wunrow
Dorothy Wyse
Kenneth and Pamela Xeele
Bonnie Yeager
M Yee
Jason Yoder
Alan and Elenita Yong
Cliff and June Young
Dorothea Young
Joseph and Suzanne Zimbardo
Mark and Rosemary Zimmerman
Paul and Mary Beth Zucarelli

+ Deceased
*Denotes Auto Donation

IN-KIND DONATIONS

50 Plus Club
Sally Addison
Jim and Sheila Ader
Art Aldag
Aldea Spiritual Community
Alive Church
Joel and Lydia Allen
Nancy Atherton
Sharon Anderson
George Applegate
Ascension Lutheran Church
Avra Valley Community Church
Baha'is of Oro Valley
Bakehouse Bakery
Edna Balko
Cynthia Barker
Beautiful Savior Lutheran Church
Beta Sigma Phi
Jack Betts
Beyond Bread
Lisa Bibben
Bruce and Karen Hamar Bittmann
Bob's Steak & Chop House
Body Basics
Mary Ellen Boerner
Jack Bona
Bookmans
Ellen Bowlby
Janet Bristol
Marilyn Browning
Brownstone Reading Group
Justin Bubser
Grace Bunker
Cabot Creamery
Caffe Torino
Canoa Ranch Golf Club
Canteen Vending
Capilla del Sol Christian Church
Millie Carlisle
Tom Carlisle
Carrabba's Italian Grill
Casa de La Luz Hospice
Casas Adobes Congregational Church
Casas Adobes Neighborhood Association
Bill Cascio
Patrick Caulley
Mike and Donna Cecchi
Christ Presbyterian Church
Christ the King Episcopal Church
Ted Christianson
Church of the Apostles
Church of the Painted Hills
Kent Clapp
Coca-Cola
Eric Collignon
Comcast
Commerce Banks
Community of Christ
Congregation M'Kor Hayim
Congregation Or Chadash
Cops & Rodders Car Show/Tucson Police Foundation
Cortaro Vista Community Church
Sherry Cota
Janni Cox
Mary Croft
Crooked Tree Golf Course
Penny Crutchfield
Arleeta Dahl
Raul De La Rosa
Susan Delaney
Desert Foothills Baptist Church
Desert Hills Golf Club
Desert Rain Coffee
Desert Skies United Methodist Church
Doris Deutsch
Dewhirst Catalina Branch Library
Diana Madaras Gallery
Dove of Peace Lutheran Church
Dragon Village Chinese Cuisine
Carolyn Duncan
James Duprey
Ede and Dee Durst

"We support Interfaith Community Services because they attend to families in need of emergency assistance in multiple ways. The work they do makes a difference in helping not only meet urgent needs, but to also help families help themselves. The administrative costs continue to be very low at ICS, and the management is excellent and dedicated to assisting those who are struggling. The entire organization is very professional in the way it relates to clients and seeks to maintain the dignity of those it serves. This assures us as donors that our gifts are used wisely and in a financially responsible way, blessing the community ICS serves."

– Wendell and Rose Tyson

Dusenberry-River Branch Library
Laurie Edmond
Edward Jones Investments
Sharon Edwards
Eegees
Einstein Bros. Bagels
Betty Elasowich
El Charro Café
El Coqui - Creative Caribbean Cuisine
Barbara Erickson
Esplendor Resort at Rio Rico
Faith Christian Fellowship of Tucson
Suzette Fausher
Shawn Fleming
Fleming's Prime Steakhouse & Wine Bar
Forty-Niner Country Club
Fox & Hound
Frito-Lay
Bette Frost
Fry's Food Store - Oro Valley
John Gallegos
Gamma Delta
GAP Ministries
Pauline Garden
Sally Garnaat
Arlene Gerety
Jim and Lena Gessaman
Girl Scout Troop #507
Gourmet Girls Gluten Free Bakery/Bistro
Janet Grace
Monica Gray
Green Cactus Tree Trail
Ruth Ann Gribb
Ethel Haber
Hacienda Del Sol/The Grill
Tom and Mary Ann Hackett
Rob and Beth Hagel
Jim Haleem
Beverly Hall
Carolyn Harrison
Harvest Restaurant
Haven Golf Course
Sandra Hedlund
Karen Heffren
Alyssa Heim
Carlene Henry
Sue Henshaw
Mimi Herman
Heritage Highlands
Heritage Highlands at Dove Mountain
Highlands Bar & Grill/Heritage Highlands at Dove Mountain
Hilton Tucson El Conquistador Golf & Tennis Resort & Country Club
Himmel Park Branch Library
Jay Hopkins
Patty and Mike Howe
Larry Hubka
Morgan and Sharon Hunter
Peg Hurst
C.R. Imler
Inglis Florists
Sally Innes
Sue Irwin
Iskashitaa Refugee Network
It's Greek to Me
Willis Jackson
Connie Jahnke
Jasper Neighborhood Restaurant & Bar
Jax Kitchen/the ABBEY Eat & Drink
Ed and Kay Jenkins
Jenny Craig Personal Weight Management
Joel D. Valdez Main Library
Rob and Deb Johnson
Jan Johnson
Lorri Jordan
Joseph A Banks
Linda Keegan
Tamara Kellett
Kino Springs Country Club
Kirk-Bear Canyon Branch Library
Robert Kittrell
Margaret Kuhn
La Baguette Bakery
Deborah Lafferty
Laguna Clay Company
Michele Landau
La Paloma Country Club
Marcia Larson
Las Tortugas Moped
William Lauger
La Vista/Hilton El Conquistador
Johnny Lawson
Clara Lind
Jim and Lena Lockhart
Loop Jean Company
Lord of Grace Lutheran Church
Linda Lueth
Bob and Joyce Lyons
Anne Magee
Marjon Ceramics
Martha Cooper Branch Library
Barbara Martucci
Ken Massanari
Ruth Ann Mayer
Joanne McCutcheon
Bruce and Karen McDoniel
Janis McFarland
Gene and Mitzi McHale
John and Kathy McIntyre
Joan McKitis
Heather McLean
Caryl Mead
Stanley Merr
Miller-Golf Links Branch Library
Michael Montana
Cindy Mordaunt
Margaret Mothersead
Mountain Shadows Prebyterian Church
Mountain View Baptist Church
MountainView Golf Club
Mike and Rhonda Mumford
Rachel Muske
My Big Fat Greek Restaurant
Nanini Branch Library
Dick Nelson
David and Mary Nelson/Sun City Vistoso Cyclists Club
Sandy Nelson
Tom Newhouse
New Spirit Lutheran Church
Northwest Bible Church
Northwest Republicans
Northwest Community Friends
Jane Nugent
Jim Obenauf
Sharon Olbert
Olé Mexican Grill
Barbara Oppenheimer
Oro Valley Church of the Nazarene
Oro Valley Public Library
Oro Valley United Church of Christ
Oro Valley Welcome Club
Outback Steakhouse
Jeanne Pacheco
Cathy Parsons
Pastiche
Jim and Lenna Paulson
Edwin and Miriam Pellecier
Marilyn Perry
Jim Phillips
Pima Community College NWC
Pima County TEA Party Patriots
Poker Plus
Steve and Ruth Pollyea
Marsha Price
Mary Pulda
Lola Pyle-Vinzant
Quail Creek Country Club
Pete Quick
Johnny Ramsey
Raytheon Missile Systems (Project Management Excellence)
Sandy Rausch
Cliff Reagan
Renal Care Associates
Resurrection Lutheran Church
Katrina Richmond
Rising Star Baptist Church
Carolyn Rivera
Rolling Hills Golf Course
Ronald McDonald House
Rubs Massage Studio
SaddleBrooke Ranch Golf Club
Sahuaro Café
Helen Salazar
Salpointe Catholic High School
Santa Rosa Branch Library
Aubrey and Rosa Scarborough
Susan Schaefer
Anne Schmidt
Cheryl Schmitt
Skip Schultz
Sequels Resale and Consignment Shop
Jacque Shaffer
Sue Shaw
Debbie Sherrow
Maude Shingler
Laura Shook
Deb Shumway
Steven Smith
Sonoran Desert Flyers
Jim and Barbara Souter
Southern Arizona Volunteer Management Association
Splendido
St. Andrew's Presbyterian Church
St. Mark Catholic Church
St. Mark's United Methodist Church
St. Odilia Catholic Church
St. Phillip's In The Hills Episcopal Church
Starr Pass Country Club & Spa
Kevin Stash
Don and Jane Stewart
Ana Strijdonk
Ann Swaney
Tamara Spiritual Center
The Cheesecake Factory
The Country Club of Green Valley
The Gallery Golf Club
The Golf Club at Vistoso
"The Loop" Taste of Chicago
The Preserve Golf Club
The Views Golf Club at Oro Valley
Third Church of Christ Scientist
Judi Thum
Thunder Canyon Brewery
Tohono Chul Park
Tortolita Presbyterian Church
Bryan Toth
Carolyn Toth
Tubac Golf Resort & Spa
Tucson Botanical Gardens
Tucson City Golf
Tucson Community of Christ Church
Tucson Electric Power
Tucson Moms
Chris Turco
Turquoise Hills Golf & RV
Turquoise Valley Golf Club
Wendell and Rose Tyson
Unitarian Universalist Church of Tucson
Shelley Valencia
Ventana Canyon Golf & Racquet Club
Verizon Wireless
Vero Amore
Village Bakehouse
Vistoso Vacation Rentals
Vistoso Village
Mary Vollmer
Norman and Donna Wagner
David Wagner
Sue Wall-Upton
Hilary Wells
Donna Wiggington
Paige Williamson
Jessie Wilson
Steve Wilson
Wilson Middle School
Woods Memorial Branch Library
Mrs. Carolinn Wright
Jordan Wright
YMCA of Southern AZ
Youth On Their Own

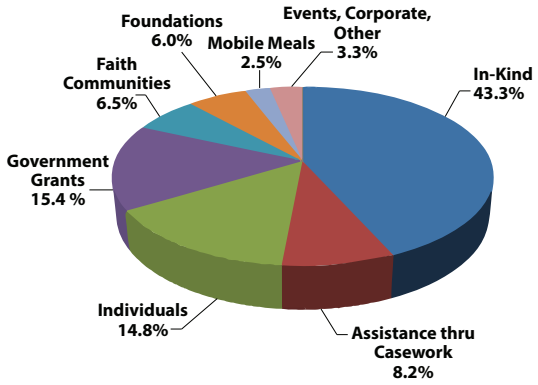
"Thank you for helping me with my car payment. You don't know how much that meant to me. I also want to thank you for the gas vouchers and food gift card. Your acts of kindness really touched my soul. You let me see that there are still wonderful people out there in this world. What you did for me today put me and my son that much closer to being totally independent of an abusive situation. Thank you for making me feel human again."

– Rita

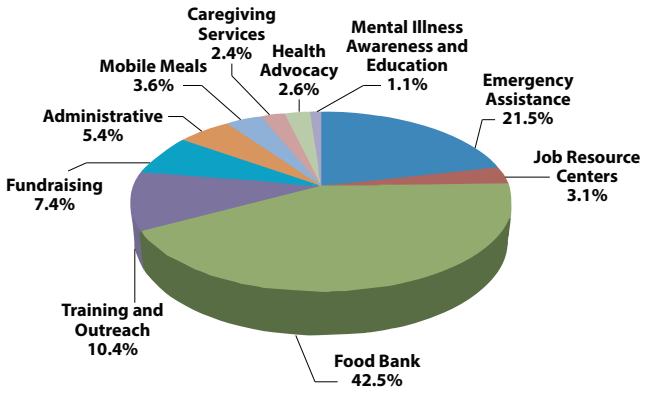
From the Treasurer

Scott Summerford
Treasurer, 2012

OPERATIONS RESOURCES		
In-Kind	$	1,551,933.00
Assistance thru Casework	$	292,591.00
Individuals	$	528,647.00
Government Grants	$	554,946.00
Faith Communities	$	232,218.00
Foundations	$	214,545.00
Mobile Meals	$	89,701.00
Events, Corporate, Other	$	117,512.00
Total Resources		**$3,582,093.00**



OPERATIONS SERVICES		
Emergency Assistance	$	731,071.00
Job Resource Centers	$	104,525.00
Food Bank	$	1,445,993.00
Training and Outreach	$	355,641.00
Fundraising	$	249,415.00
Administrative	$	182,783.00
Mobile Meals	$	123,740.00
Caregiving Services	$	83,316.00
Health Advocacy	$	87,405.00
Mental Illness Awareness and Ed	$	38,220.00
Total Services		**$3,402,109.00**



Continued tough economic times have increased the demand for ICS's services in fiscal year 2012. Nevertheless, due to strong community support and careful management of our resources, we have increased our operations and services by $746,000, an increase of 28%. At the same time, our combined administrative and fundraising expenses are 12.88%, well below the national average for non-profit organizations.

ICS also improved its financial position during the 2012 fiscal year. With no outstanding debt and an increasing endowment, ICS ended the year with net assets in excess of $3.7 million. Our financial statements are audited by DeVries CPA's of Arizona and are available on our website. I would be pleased to meet with you to discuss our financial results.

STATEMENTS OF FINANCIAL POSITION	As of June 30	
	2012	2011
ASSETS		
Current Assets	$ 651,725.00	$ 848,697.00
Endowment Funds	1,938,672.00	1,645,660.00
Property & Equipment	1,192,996.00	614,799.00
TOTAL ASSETS	**$3,783,393.00**	**$3,109,156.00**
LIABILITIES & NET ASSETS		
Current Liabilities	$ 93,451.00	$ 75,766.00
Net Assets	3,689,942.00	3,033,390.00
TOTAL LIABILITIES and NET ASSETS	**$3,783,393.00**	**$3,109,156.00**

ICS Board, Staff and Faith Community Partners

ICS BOARD OF DIRECTORS (FY 2012-2013)

Steve Pollyea, Marketing Executive (retired); President
Janet Grace, Community Leader; Vice President
Barry Robinson, Corporate Communications (retired); VP of Faith Communities
Scott Summerford, Wells Fargo; Treasurer
Betsy Sandlin, Community Leader; Secretary
Kristin Behrens, Paragon Space Development
Ken Blanchard, Edward Jones
Mary Ann Brody, Kissed by an Italian
Dwight Dean, Human Resources (retired)
Mac Fiske, ICS Director, Emeritus
Diane Frisch, President, Frisch & Associates
Kathy Goff, University of Arizona Medical Center (retired)
Roger Grimes, Orthopedic Surgeon (retired)
Doug Haynes, Merrill Lynch
Ed Jenkins, Accounting Executive (retired)
Vicky Johnson, Dentist
Kevin Koch, Attorney and Educator
Sivan Korn, Lewis and Roca
Karen Mlawsky, University of Arizona Health Network
Art McDonald, Tucson Electric Power
Mike Mumford, Oro Valley Hospital

ICS STAFF (AS OF 11/6/12)

Bonnie Kampa, Executive Director
Terri Patt-Smith, Associate Director
Deborah Carr, Development Director
Terry Alexander, Executive Administrative Assistant
Cheryl Andersen, Caregiving Services & Health Advocacy Manager
Cathy Anderson, Caregiving Services Assistant
Curt Balko, Food Bank Coordinator
Alison Betts, Communications and Grants Specialist
Sandy Bohn, Eastside Resource Center Coordinator
Sandi Brickley, Volunteer Resources Manager/NW Faith Outreach
Shar Caulley, Development Assistant
Mary Elethorp, Registration and Information Assistant
Tandala Kidd, Resource Center Manager
Karen MacDonald, Faith Engagement Manager
Maureen Pattison, Mobile Meals Assistant
Maricela Reynaert, Health Advocacy Specialist
Sara Rickard, Mobile Meals Coordinator
José Rivera, Financial Assistance Senior Coordinator
Andrea Rogers, Health Advocacy Coordinator
Jacque Shaffer, Accounting Coordinator
Maude Shingler, Business Manager
Barbara Souter, Administrative Assistant
Chuck Waldron, Eastside Coordinator
Pam Xeele, Transportation Assistant

ICS THANKS OUR FAITH COMMUNITY PARTNERS:

Aldea Spiritual Community
Alive Church
Ascension Lutheran
Avra Valley Community Church
Beautiful Savior Lutheran
Canyon del Oro Baptist
Capilla del Sol Christian
Casas Adobes Congregational UCC
Catalina United Methodist
Christ Presbyterian
Christ the King Episcopal
Church of the Apostles Episcopal
Church of the Painted Hills UCC
Community Christian Church Marana
Congregation Anshei Israel
Congregation Chaverim
Congregation M'kor Hayim
Congregation Or Chadash
Cortaro Vista Community Church
Desert Skies United Methodist
Dove of Peace Lutheran
Ebenezer All Nations Seventh Day Adventist
Faith Christian Fellowship of Tucson
First Christian Church
Flowing Wells Baptist
Fountain of Life Lutheran
Grace St. Paul's Episcopal
Immanuel Presbyterian
Local Spiritual Assembly of Baha'is of Oro Valley
Maranatha Seventh Day Adventist
Mountain Shadows Presbyterian
Mountain View Baptist
New Spirit Lutheran
Northminster Presbyterian
Northwest Baptist
Northwest Community Friends Church
Northwest Heights Seventh Day Adventist
Oro Valley Church of the Nazarene
Oro Valley UCC
Our Savior's Lutheran
Pusch Ridge Christian Church
Resurrection Lutheran
Rincon Congregational UCC
Sanctuary United Methodist
Santa Catalina Catholic
Southside Presbyterian
St. Andrew's Episcopal
St. Andrew's Presbyterian
St. Elizabeth Ann Seton Catholic
St. Francis in the Foothills United Methodist
St. John on the Desert Presbyterian
St. Mark the Evangelist Catholic
St. Mark's Presbyterian
St. Mark's United Methodist
St. Matthew's Episcopal
St. Michael & All Angels Episcopal
St. Odilia Catholic
St. Philip's In The Hills Episcopal
Streams in the Desert Lutheran
Tanque Verde Lutheran
Temple Emanu-El
Temple La Uncion
Third Church of Christ, Scientist
Tortolita Presbyterian
Tucson Community of Christ
Unity of Tucson
U.U. Church of Tucson
U.U. Congregation of NW Tucson
Vida Nueva/New Life Church of God

Where Will Our Hearts Be at Work In the Year Ahead?

We are at the midpoint of our three-year strategic plan. This dynamic compass is helping us to stay true to our mission while expanding our services to those in need. What we see on the horizon, however, is a trying economic year with increasing public demand, contractions in funding and even greater competition for restricted resources.

Given those additional challenges, here's our direction for the coming fiscal year:

Take action to meet the anticipated double-digit growth in service requests. As so many households continue to struggle financially, we simply must increase our food bank, financial assistance and job search services. Concurrently, with the number of residents ages 55+ reaching historic highs, we must strengthen our transportation, Mobile Meals and other support to help elderly and disabled clients remain independent.

Redouble our efforts to diversify funding—the key to our sustained service. We will work ever harder at developing and stewarding relationships with individuals, businesses, faith communities, foundations and groups to sufficiently fund vital programs. We also will work towards our 2015 ICS Endowment goal of $5 million through gifts, pledges and designated planned gifts.

Continue to nurture our special relationships with faith communities by providing education and resources to help create welcoming places for people affected by mental illness. This outreach is made possible by the Lovell Foundation.

Continue to grow our volunteer corps—the heart of ICS. Without our nearly 650 volunteers ICS would not exist. We will broaden our volunteer opportunities to include youth, new geographical areas and off-work-hour opportunities.

Retain our emphasis on community partnerships and collaborations which is central to our resource-leveraging strategy. As service needs rise, we will stand by our many partners and search for opportunities to create additional relationships and synergies.

For information on our progress and how you can help, please check our website or contact the ICS office. Your support will ensure that ICS is here for those who are counting on us. **Thank You!**

ICS INTERFAITH COMMUNITY SERVICES

MAIN OFFICE *(on the campus of Christ the King Episcopal Church)*

2820 W. Ina Road, Tucson, AZ 85741-2502 * Phone: 520-297-6049 * FAX 520-797-3029

EASTSIDE OFFICE *(on the campus of New Spirit Lutheran Church)*

8701 E. Old Spanish Trail, Tucson, AZ 85710 * Phone: 520-731-3076 * FAX 520-731-8906

MARANA RESOURCE CENTER *(in the former Marana Health Clinic)*

13644 N. Sandario Road, Marana, AZ 85653 * Phone: 520-297-2738 x243

www.icstucson.org

CHARITY NAVIGATOR

ICS is a non-profit, 501(c)(3) organization.