INTERFAITH COMMUNITY SERVICES

Annual Report 2011

Service with a Heart

Our Mission

"To help seniors, disabled individuals and families in financial crisis achieve stable and independent lives through programs and services supported by staff, volunteers, faith communities and the community-at-large."

Executive Letter

Dear Friend of Interfaith Community Services,

Weathering a financial storm as severe and sustained as this current one is a true test of an organization like ours. In a time of devastating cutbacks and constraints, ICS is being called to assist an unprecedented number of individuals in crisis, families in need and seniors requiring support. And, we must do so while balancing expanding need with limited resources.

Meeting that dual demand is only possible with the support of our loyal donors, volunteers and community partners. With grateful hearts for that real service, we are pleased to share five key highlights of the past very busy and productive year:

- **Completion of a new ICS Food Bank.** To move such a vital program from its cramped 400-square-foot space to a well-designed 2,700-square-foot facility is a blessing. The Wolslager Foundation's $150,000 grant set the plans in motion, and ICS donors brought the vision to fruition. The building is now open for service!
- **Attainment of our Endowment Funding!** Thanks a million—*and more*—for helping us exceed the Jenkins' Endowment Fund Challenge. Having this foundational "nest egg" is vital to a sustainable future for ICS.
- **Expansion of services at ICS Resource Center.** With unemployment rates in Tucson at historic highs, this center is bustling. The all-volunteer staff now provides assistance with résumé writing, networking, job searches and computer skills development.
- **Recognition as a Four-Star Charity.** Charity Navigator, the nation's leading independent evaluator of charities, awarded ICS its highest rating, saying: *"Interfaith Community Services executes its mission in a fiscally responsible way, and outperforms most other charities in America. This 'exceptional' designation demonstrates to the public it is worthy of their trust."*
- **Development of a three-year strategic plan.** Current resources and emerging needs come together in this mission-driven blueprint for the future. While growth opportunities are envisioned for all ICS services, there are specific plans we think you'll find very exciting as outlined on the back cover of this report.

As we enter a new operational year, we wish to thank you for giving your time, resources and spirit so generously.

You keep our mission in motion!

Steve Pollyea
Board President, 2011

Bonnie Kampa
Executive Director

Ed Jenkins
Immediate Past President

Emergency Financial Assistance

ICS Associate Director and Case Manager Terri Patt-Smith counsels a client. "So often we see how the modest, one-time assistance we provide serves as a bridge, helping that individual keep the lights on, buy the bus pass, reach a safer, saner place in life," she says.

Service with a Heart is . . .

PROVIDING THE FINANCIAL ASSISTANCE THAT SUPPORTS SELF-SUFFICIENCY.

Job losses. Medical emergencies. A stretch of bad luck. As the trying economy challenged, the ICS waiting room was a busy place and our phone lines were jammed with a record number of calls for help from individuals and families just trying to stay afloat. While need exceeded our resources, ICS case managers made every penny of available grant support and our own discretionary Good Samaritan Fund dollars count to assist 3,041 households. Financial aid included help with rent, utilities, emergency prescriptions, work-related expenses and other necessities. With compassionate help from ICS, families at risk were assisted in avoiding homelessness, obtaining critical medications and receiving a hand up along the path to self-reliance and financial stability.

BY THE NUMBERS:

EMERGENCY FINANCIAL ASSISTANCE

- 3,041 households served
- 7,426 individuals served
- $525,639 in emergency financial assistance provided
- 331 children provided with Gifts of Love school supplies
- 82 families provided with Gifts of Love holiday help

RESOURCE CENTER JOB SEARCH ASSISTANCE

- 234 individuals served

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

- 202 recipients
- $293,156 in refunds secured for low-income clients

Emergency Financial Assistance

NEW RESOURCE CENTER OFFERS FREE JOB SEARCH ASSISTANCE AND FINANCIAL LITERACY DEVELOPMENT.

Unemployment is the leading reason clients seek help through the ICS Food Bank and Emergency Financial Assistance programs. With a seed grant from the Wells Fargo Foundation, ICS opened a new Resource Center at its Ina Road office that's working to break employment barriers.

Run by volunteers, the Center offers help with résumé writing, skills assessment, online searches and interview preparation to support clients in becoming more confident and competitive in the workplace. The Center is already building a portfolio of success stories. Larry *(pictured)* is just one person who found a job after getting a little help from Will DeBoer *(pictured)*, a volunteer.

The Center also assists clients in developing financial literacy and money management skills. "I'm thankful to be able to take the steps to rebuild my credit and start again," said Keisha *(pictured)* who attended a Center money management seminar presented by Wells Fargo. The program included an incentive program for clients who attended all three classes in the series.

"Thank all of you.
You helped me get a pair of glasses and some gas for my van. I'm 59 and can't do construction anymore. I'm taking computer classes at One Stop and am confident to find a job now that I can see. I don't have much time left at the (Shelter), so I'm excited to find work and my own place again. I didn't know how bad my eyes were until I got these glasses."

John

VITA (VOLUNTEER INCOME TAX ASSISTANCE)

Volunteer tax preparers assisted in preparing and filing 202 tax returns, helping people obtain $293,156 in tax refunds.

Food Bank

Food Bank Volunteer Darryl Landau assists a family in registering for their monthly food box. "We're seeing many people having to ask for help for the first time," he says. "The numbers are just staggering."

Service with a Heart is . . .

ASSURING THE DIGNITY OF EVERY FAMILY WHO COMES TO THE FOOD BANK.

According to a new Food Research and Action Center report, 29% of Arizona households with children experienced food hardship in 2010, defined as not having enough money to buy needed food during the previous twelve months. This ties Arizona with Louisiana for the 7th worst food hardship rate for households with kids. The reality behind these facts hit home at the ICS Food Bank. There was a surge in the number of people seeking help feeding their families, many for the first time. We are now assisting three times as many people as we did four years ago. Our Food Bank was a welcoming place for all served, while community food drives enabled us to keep shelves stocked.

BY THE NUMBERS:

- **$868,449 worth of food distributed**
- **930 new households served**
- **3,758 households served**
- **12,325 individuals served**
- **13,907 services – 13% annual increase**

DID YOU KNOW?

A monthly food box lasts the average family just 3 to 4 days? ICS provides recipients with additional supplemental items to help stretch food supplies further.

Food Bank

BUILDING TO BETTER SERVE. NEW FOOD BANK COMES TO FRUITION!

In the fall of 2010, it became obvious that our tiny 400-square-foot Food Bank was inadequate for storing and distributing the volume of food required to meet demand. With a $150,000 challenge grant from The Wolslager Foundation and the generous support of more than 200 donors and partners, ICS was able to construct a new 2,700-square-foot facility. The new space enables us to serve more people and to enhance the nutritional content of provided food with fresh and frozen items. The building is now open to the public with a full dedication planned for spring 2012.

Bye-Bye Old Storage Shed: The construction begins July 2nd.

Photo by Arizona Daily Star

A Busy Worksite – the new building starts to take shape inside and out.

Stephen Wolslager *(left photo)* of The Wolslager Foundation speaks during the groundbreaking ceremony. The Wolslager Foundation's $150,000 challenge grant provided the impetus for the capital campaign to build the new ICS Food Bank. Other lead gifts included a Pima County Community Development Block Grant (Ann Day, Supervisor, District 1, *pictured above right*).

New building is ready to serve! A walkway canopy will be added January 2012 for added comfort for recipients.

Caregiving Services

"I know that the time I spend with many of the recipients I see is the only one-to-one conversation they may have that day." – an ICS volunteer driver

Service with a Heart is . . .

HELPING SENIORS AND DISABLED INDIVIDUALS STAY SAFE AND INDEPENDENT.

From a ride to the doctor's office, to shopping assistance. From handy home help, to friendly phoning and visiting. Last year, ICS Caregiving Services provided the essential support to enable hundreds of elderly and disabled adults to remain in their own homes. Staff and volunteers put the care in caregiving for each and every client. In the words of one appreciative recipient, "My days are getting pretty dark since I experienced macular degeneration. My ICS driver is so kind and friendly taking me to medical appointments and errands. It really brightens my world."

CAREGIVING SERVICES:

- **386 individuals served**
- **10,376 services rendered – an 18% increase in transportation**
- **215,800 miles driven by volunteers (includes Mobile Meals) with an in-kind value of $111,001**

New TeleCHAT Program Keeps Seniors Connected

Isolation can be a real danger for frail or elderly folks living alone. In the spring of 2010, a new TeleCHAT program was added to our TeleCARE assurance call programs to help Caregiving recipients stay connected. Volunteers bring a little sunshine into the lives of homebound seniors through friendly afternoon check-up calls.

Mobile Meals

“It is so gratifying to see a pleasant face and hear a cheerful word when the food is delivered. The visit from ICS is the highlight of my day.” – an ICS Mobile Meals recipient

Service with a Heart is . . .

DELIVERING A SIDE ORDER OF CONVERSATION WITH EVERY MOBILE MEAL.

The ICS Mobile Meals program delivers two nutritious meals each day Monday through Friday – one hot and one cold - to those who cannot cook for themselves. The program also accommodates special diets with doctors orders. Meals are prepared at partnering hospitals and senior centers, and delivered through a fleet of ICS volunteer drivers. Folks tell us the food is pretty good. However, a healthy meal is just one of the benefits for recipients. Most say that the conversation that they have with the ICS driver who delivers their meals fills a vital need for social contact.

MOBILE MEALS

178 recipients served

19,577 deliveries made

STORIES FROM THE ROAD

Special relationships are forged every day between ICS volunteer drivers and our recipients. John and Ruth are just one example. The two enjoy sitting and talking a few minutes when John delivers meals. Says Ruth, “Living alone as I do, some days the ICS Mobile Meals drivers are the only people I see one day to the next. Because of the nutritious and tasty food I receive, my health has improved and according to my doctor I no longer have to take medication to manage my blood pressure. I’ve even lost weight…and believe me, a girl’s gotta look good!”

Health Advocacy Program

Maricela Reynaert, an ICS Health Advocacy specialist, visits with a client at home. "Keeping up with the tide of changing health care options and procedures is confusing to so many people. We get calls ranging from "what is this medication I've been prescribed?" to "where can I find a particular piece of medical equipment?"

Service with a Heart is . . .

BEING A RESOURCE FOR SORTING OUT HEALTH CARE QUESTIONS.

The ICS Health Advocacy program provides assistance in navigating the health care system through home interviews, as well as education and advocacy for seniors and disabled individuals. Volunteer nurses, doctors and social workers are a lifeline to ICS and our clients through in-home assessments and one-on-one contact with each individual coming in to our Caregiving Services.

With changes and constraints in the health care system, health advocacy staff and volunteers actively address questions and provide referrals to health care resources. Health Advocacy staff also work closely with the ICS faith engagement team on implementing health-related seminars and programs for local congregations.

"Knowing where to turn for answers to an insurance question or a medical need can be confusing. The folks in ICS's health advocacy department always point me where I need to go."

Dan

BY THE NUMBERS:

HEALTH ADVOCACY:

637 individuals served
737 services provided

Volunteers

GOING THE EXTRA MILE – When we asked Marty, an ICS volunteer, why she gives her time freely, she replied: "Because I know every hour improves someone's life."

Service with a Heart is . . .

SEEING THE POWER OF VOLUNTEERS AT WORK.

The value of our volunteers goes beyond cost savings. Volunteers touch and improve thousands of lives each year through their dedication and service in all ICS departments and programs. More than 600 volunteers invested over 41,000 hours valued at nearly $800,000 for ICS last year, as determined by the Independent Sector of Arizona.

ICS hosts an annual appreciation event to honor our valued volunteers for their selfless efforts. During the spring 2011 luncheon, special volunteer recognition was given to the following: Barbara Burt, Frank Hayes, Darryl Landau, ICS Food Bank Volunteers – **Founder's Award**; Bruce and Karen Hamar Bittmann, Wendell and Rose Tyson – **Director's Award**; New Spirit Lutheran Church, Christ the King Episcopal Church – **Champion Award**. Thanks to all of our volunteers. We couldn't do it without you!

BY THE NUMBERS:

	Number of Volunteers	Hours Served
Health Advocacy	44	852
Caregiving Services	259	16,452
Mobile Meals	55	10,743
Food Bank	80	4,940
Emergency Financial Assistance	12	609
Volunteer Income Tax Assistance (VITA)	15	743
Resource Center	8	444
General Office Volunteers	27	2,167
Board, Council, Events, Committees	189	4,456
Total	617	41,406

*an 8% annual increase

Dollar Value of Volunteer Hours:	$797,066
Number of Miles Driven by Volunteers:	215,800
Miles with an in-kind value of	$111,001

Faith Community Engagement

Representatives from ICS's member faith communities meet bi-monthly to share ideas, discuss challenges and opportunities. "ICS helps us do what we cannot do on our own." - Michelle Petty, Resurrection Lutheran

Service with a Heart is . .

PUTTING FAITH INTO ACTION.

As the saying goes, "There is strength in numbers." ICS is strengthened by the collective support – financial, volunteer and moral – of our nearly 60 faith community partners. Together, we bring help and hope to people when they need a compassionate place to turn. This cooperative relationship ensures that more people can be assisted in meeting their basic needs.

ICS THANKS OUR FAITH COMMUNITY PARTNERS:

Aldea Spiritual Community
Ascension Lutheran
Avra Valley Community Church
Beautiful Savior Lutheran
Canyon del Oro Baptist
Capilla del Sol Christian
Casas Adobes Congregational UCC
Catalina United Methodist
Christ the King Episcopal
Christ Presbyterian
Church of the Apostles Episcopal
Church of the Painted Hills UCC
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Desert Skies United Methodist
Dove of Peace Lutheran
Faith Christian Fellowship of Tucson
Fountain of Life Lutheran
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Rincon Congregational UCC
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St. Andrew's Presbyterian
St. Elizabeth Ann Seton Catholic
St. Francis in the Foothills United Methodist
St. John on the Desert Presbyterian
St. Mark the Evangelist Catholic
St. Mark's Presbyterian
St. Mark's United Methodist
St. Matthew's Episcopal
St. Michael & All Angels Episcopal
St. Odilia Catholic
St. Philip's in the Hills Episcopal
Streams in the Desert Lutheran
Temple Emanu-El
Third Church of Christ, Scientist
Tortolita Presbyterian
Tucson Community of Christ
Unity of Tucson
U.U. Congregation of NW Tucson
U.U. Church of Tucson
Vida Nueva/New Life Church of God

BRIDGING FAITH AND HEALTH

ICS works with congregations to develop whole person health programs addressing the spiritual, physical and mental health of congregants and neighbors. Quarterly trainings like the one pictured above for congregational health leaders provide information and inspiration for implementing congregation-based health programs.

Corporate & Community Partners

Platinum Level

The University of Arizona Medical Center

Northwest Medical Center

Gold Level

Commerce Bank of Arizona
YOUR HOMETOWN BANK

ORO VALLEY HOSPITAL

Copper Level

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THANKS TO OUR MANY COMMUNITY PARTNERS

Partnerships and collaborations enable ICS to leverage resources in bringing important services to our recipients. A few of these groups are listed below:

MAJOR COMMUNITY PARTNERS:

Pima County Community Action Agency, Pima County Community Development and Neighborhood Conservation Department, City of Tucson Human Services Department, Community Food Bank of Southern Arizona, United Way of Tucson and Southern Arizona, Pima Council on Aging, and Regional Transportation Authority (RTA)

ICS MOBILE MEALS PARTNERS:

Amber Lights, Atria Compana Del Rio, Emeritus, HealthSouth Rehabilitation Hospital, Northwest Medical Center, Oro Valley Hospital, and Santa Catalina Villas

OTHER PARTNERS:

Arizona Center on Aging, Arizona Community Action Agency, Alzheimer's Association, Catalina In-Home Services, Inc., Caregiver Consortium, Carondelet Health Network, Community Foundation for Southern Arizona, Emergency Services Network agencies, Faith Community Nurse Network, Jewish Family and Children's Services, Lutheran Social Services, Mobile Meals of Tucson, Tucson Interfaith HIV/AIDS Network, and many more.

Interfaith Legacy Society

The Interfaith Legacy Society recognizes supporters who have made a planned gift of any amount, or a current gift of $10,000 or more to the endowment. If you have made such a provision, or expect to in the near future, thank you. We would like to recognize those who have already become members of the Interfaith Legacy Society.

Anonymous (2)
Robert and Helen Acker
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Karen Hamar Bittmann
Francis and Barbara Boyle
George and Toni Chardukian
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Our Heartfelt Thanks... to the many contributors who made our work possible during the fiscal year July 2010 through June 2011. This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund, special events, automobile donations and in-kind contributions. Every attempt has been made to ensure accuracy of listings; however, if your name is missing or listed incorrectly, we apologize and hope that you will call us with the correction.

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St. Andrew's Presbyterian Church
St. Mark the Evangelist Catholic Church
Tucson Electric Power Co.
United Way of Tucson & So AZ
University Medical Center
Wells Fargo Foundation
The Wolslager Foundation

$5,000 - $9,999

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Tucson Center for Spiritual Living
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Mountain Shadows Presbyterian
Mountain View Baptist Church
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Streams in the Desert Lutheran Church
Tucson National Women's Golf Association
Vistoso Village Breakfast Group
Vistoso Village Social Committee

A YEAR IN REVIEW
FISCAL 2011

July

Streams in the Desert Lutheran, St. Matthew's Episcopal & Faith Christian Fellowship become the 54th, 55th & 56th member faith communities.

Freedom from Hunger Drive yields 5 tons of food and ends with an ice cream social and concert at Christ Presbyterian Church featuring Splendido's "Gestures of Joy" and a student quartet from the Tucson Jazz Institute.

August

August 2: ICS receives over **400 calls** for financial assistance – a single-day record!

ICS receives the **2010 Nonprofit of the Year Pinnacle Award** from the Northern Pima County Chamber of Commerce.

September

Gifts of Love help 331 young people from low-income families start school prepared with new school supplies.

INDIVIDUALS

$10,000 and more

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Lura Lovell
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M Joan Fox
Melvin and Melissa Franklin
Jim and Kim Freeman
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Ron and Annette Geistfeld
Bob and Sylvia Gergen

October →

Our 25th Anniversary Celebration culminates with a sold-out concert by renowned flutist **R. Carlos Nakai** and classical guitarist **Gabriel Ayala**. Thanks to St. Andrew's Presbyterian, which lent its music hall and support.

ICS and **Carondelet Health Network** team up to provide health advocacy outreach to area congregations. The program expands ICS's existing health advocacy program funded by the **David and Lura Lovell Foundation** with a series of health-related seminars.

The ICS Resource Center gets a boost from the **Wells Fargo Foundation** through a grant to purchase computer stations for job searches and to offer financial literacy training and incentive programs for clients.

ICS is a recipient of a **Tucson Electric Power "**Grants that Make a Difference" to enhance our volunteer recipient management program.

November →

ICS announces plans for a new 2,700-square-foot **food bank** to meet exploding community need and to add refrigeration for fresh and frozen foods. **The Wolslager Foundation** issues a $150,000 challenge grant for the new building, if ICS can raise a matching $200,000.

INDIVIDUALS *continued*

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Pat Owens
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Stephen and Sally Pagnucco
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Allan and Lisa Tyler
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Chuck and Sara Waldron
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Richard and Sue Wall
John and Tanya Weinberg
Judith Weiser
Wayne and Mae Wiant
Bill and Judy Wickham
Donna Wigginton
Evan and Diane Wise
Joyce and Richard Wood
Joe and June Young
Gary and Elizabeth Zuehlke

$100 - $249

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Filomena Alviggi
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Doris Anderson
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Margaret Anderson
Steve and Marilyn Anderson
John C and Beverly Antliff
George and Mignon Applegate
Caroline Armstrong
William and Priscilla Armstrong
Terrie Ashbaugh
Mary Baenziger
Lois Baird
Roy and Mary Lou Barker
Elizabeth Barrett
Susan Basso
Suzy Baxter
Theodore and Louise Bayer
Cynthia Bean
Harry and Carol Beatty
Renate Beer
Barbara Behrens
Keith and Kristin Behrens
Lance and Phyllis Bement
Leighton and Judith Bennett
Frank and Pat Bergen
Albert and Barbara Bergesen
Jerry and Shirley Berweger
Annette Bianco
Karl and Penny Blum
Preston Boan and Alta Jones
Joe and Linda Boelter
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Frank and Debbie Bouchard
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Arthur and Anne Britt
Ed and Lois Britton
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Robert and Lucy DeLaney
James and Sherri Denny
Elaine Dertien
Caleb and Carol Deupree

A YEAR IN REVIEW
FISCAL 2011

November *continued*

Dorothy Vanek, *right,* ICS's nominee and a longtime donor, is honored as the Association of Fundraising Professional's "Philanthropist of the Year."

"We Care" Golf Classic at Omni Tucson National is a success with 160 players and $30,000 raised for ICS programs.

The 4th Annual **Edward Jones Bag-A-Thon** collects 25,461 pounds of food for ICS.

ICS distributes **1,552 holiday food boxes** between November 22nd and December 22nd – a new record and 20% more than the previous year.

December

An estimated 250 donors, volunteers and community friends enjoy food and good cheer during the annual **Holiday Open House**.

Rick and Judy Devereaux
Blanche Dezso-Gerard
Jim and Marilyn Dickelman
Keith and Sandra Dickmann
Eugene and Vera Dooley
Walter Drobot
Debra Drysdale
Michael and Linda Duddeck
Judy Eckhardt
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Howard and Lauren Eisenberg
Jean Emrick
Scott Engle
John and Bonnie English
Deborah Ensign
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David and Linda Fisher
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Betty Fogarty
John and Theresa Forsythe
Gloria Forte
William and Nancy Fox
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Larry and Susan Lane
Dennis and Cheryl Larson
Kathye Lemay
Helen Lemke
Richard and Mary Lu Leslie
Luise Levy
Chandler and Cheryl Lewis
Ed and Cindy Lewis
David and Margaret Likness
Clara Lind
John and Judith Linde
Preston Linzy and Lesia Coleman-Linzy
Stan and Pam Lochrie
Jim and Ana Lockhart
Leroy and Ann Loder
Anita Lohr
Richard and Carol Longenbaugh
Jerry and Arlene Loomis
May Lopuszanski
Helen Loveless
Mike and Rena Lude
Marilyn Ludwig
Kurt and Anne Lundblad
Kathy Lupori
Earl and Lolita Lynch
Robert Lyon
Carl and Katherine Maass
Wallace Macafee
Karen MacDonald
Susan Maki
Betty Maluf-Tver
Lesley Mansur
Thomas and Bonnie Mardian
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Judith Max
Eleanor May
Robert McCue and Arla Amara
Bruce and Estelle McDoniel
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Walter Muente
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Patricia Murray
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Peter and Lucille Rizzo
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Richard and Cara Robertson
Laurie Robinson
Robert and Trudi Robinson
Wesley and Diana Robinson
Clarice Roby
Leighton and Millie Rockafellow
Donald and Harriet Rogenes
Jan Rogers
Flo Rolighed
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Richard Shriver
Dale and Sandi Sikkenga
Kenneth Sliva
Jack and Marie Smart
Claud Smith

Oro Valley Church of the Nazarene packs the house during 10 spectacular performances of its **"Wonders of Christmas Concert,"** collecting over $23,000 in free-will offerings for ICS.

Holiday **"Gifts of Love"** program puts gifts and clothes under the tree for 82 individuals and families in need.

Arizona Charitable Tax Credit
for Southern Arizona

More Arizonans learn they can receive credit on their state tax obligation by donating to ICS as an approved charity serving the working poor. ICS joins 12 other non-profit organizations to promote the **Arizona Tax Credit Program.**

January

Dove of Peace Lutheran Church hosts a New Year's Day all Mozart concert, raising $2,444 for ICS.

ICS is a beneficiary of a popular concert by the world-renowned **Harlem Gospel Choir** at the Fox Theatre generating $5,000 for our programs.

INDIVIDUALS *continued*

Petrina Smith
Sig and Toby Smitt
Arnold and Mary Ann Spaan
James and Marion Spain
John and Marguerite Spitler
Stephen Springer
Thomas and Brigitte Spuhler
Marvin and Mary Stafford
Linda Sterling
Shirley Steward
Marshall and Janet Stewart
Joann Stoneman
Thomas and Rita Storm
Dan Stout
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Martha Straus
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John and Helen Wilcox
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Frank and Carla Williams
Patty Wills
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Sharon Wimmer
Jill Winter
Mary Winter
Tom and Mary Wisdom
Herbert and Beverly Wright
Carolyn Wuertz
Justine Wurzel
Guy and Cynthia Yarter

$0.01 - $99

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Trudy Christopher
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Gary and Linda Dhaemers
James and Sarah Dick
Robert and Alissa Dionne
Robert and Kathryn Donnelly
Steven and Donna Douglas
Robert and Maija Downing
Robert and Joan Drake
Tanya Drexler
Therese Dudas
Andrea Dukes
Ed and Michelle Dunlap
Gerald and Elaine Dunlap
Mary Dunn (deceased)
Henry and Jeanetta Dupas
Michael and Ellen Duperret
Ede and Dee Durst
John and Laura Dutra
Joyce Eggericks
Saul and Betty Elasowich
Mary Elethorp
Florence Elletson
Larry and Judith Ellis
Frederic and Anna Belle Emery
Brenda Engelby

A YEAR IN REVIEW
FISCAL 2011

January *continued*

The ICS Planned Giving Advisory Council hosts a **friend raiser** for estate and wealth management professionals at the **Steinway Piano Gallery**.

The Wolslager Foundation Challenge Grant is achieved as ICS raises $200,000 for its new Food Bank. **Stephen Wolslager,** *pictured.*

February

Southside Presbyterian Church and **Unity of Tucson** become our 57th and 58th faith community partners.

ICS is a site for **Volunteer Income Tax Assistance (VITA)**. Fifteen volunteer tax preparers complete 202 tax returns, putting $293,156 of earned income tax credit into the hands of low-income individuals.

March

ICS becomes one of only 9 local charities to receive **Charity Navigator's highest 4-star rating** for fiscal responsibility. CN President and CEO Ken Berger says the rating demonstrates… **"to the public that (ICS) is worthy of their trust."**

Teresa Engle
Jane Erikson
Mary Evans
Raymond and Dorothea Evans
William and Rebecca Evans
Lawrence and Colleen Farnam
Bryant and Susan Farnsworth
Ronnie and Shira Fass
Jim and Mary Feisley
Berenice Fenn
Mary Jo Fenton
Joseph Fernandes
Lauryl Fife
Mark Fink and Trudy Mills
Brian and Marilee Fitzgerald
Betty Flax
Charles and Emlyn Fletcher
Gary and Roberta Fluharty
John Foley
Donald and Brenda Forbus
Alice Ford
Karen Ford
Carol Forster
David and Susan Foster
Mertice Foti
Van Fowers
Roland and Chris Fox
Charles and Barbara Fradenburgh
Jeanette Franklund
Jacqueline Franks
Richard and Sondra Franks
Christian and Pamela Fredericksen
John and Leona Freshour
Bill and Rose Fries
Joseph and Debra Fries
Barbara Furman
CW and Sonia Gaddis
Harold and Kathleen Gaisford
William and Diana Galis
Rosie Garcia
Thomas and Marylin Garcia
Frank and Renate Gargiulo
Roy and Margaret Gaskin
Ravin Gaston
Albert and Joan Gatto
John Gatto
Katie Geran
James and Debbie Gessaman
Fran Gigstad
Sue Gilles
Richard and Glenda Gillespie
Darrell and Christina Gillette
Michael and Virginia Gillum
Marion Gilmer
Beth Gilmore
James and Linda Girard
Anthony and Carrie Gladish
Barbara Glaser
Susan Glen
Larry and Barbara Glenn
Melissa Gold
Michael Goldthorpe
Gordon Goodman and Gail Kushner
Nicki Goodman
Richard and Janice Gourley
Edward and Robin Grabel
Peter and Inger Graf
Kay Gragg
Marilyn Gragg
Betty Grassmeyer
Stuart Green
Theodore and Beverly Greenburg
David Greene
Elizabeth Greve
Richard and Christine Griebel
Albert and Margaret Griffith
Raymond and Patricia Grillo
William and Jane Grinonneau
Bill and Barbara Gross
Ed Guilford and Judith Toone
Chuck and Connie Guy
Ben and Stacey Hackett
Thomas G. Hackett
Lida Haden
Helene Haehl
Nancy Hagberg
Beverly Hall
Lou and Bonita Hall
Mark and Mary Hall
W. Neil and Jane Hall
Dale and Gail Hallen
Lee and Patty Hamburger
Sevilla Hammond
Judy Hans
Denny and Glenann Hanson
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Doug and Barbara Harding
Grace Harding
Loren and Rowena Hardinger
Joanne Harlow
Gordon Harnack and Lynne Namka
Irene Harrison
Web and Ethel Hart
Philipp Hartline
George Hartung
William and Nancy Haugh
Carol Hauglum
Frederick and Beth Hayes
Jane Hayes
David and Liz Hays
Gladys Hays
Lester and Suzanne Hayt
Kathy Hebb
Doreen Hedger
Carolyn Heilman
Walter Heilman
Jim and Jennifer Heilmann
Gene Helsel
Donald and Bonnie Hemming
Betty Hendren
Les and Sarah Henson
Andy and Linda Hernandez
Joel Hessel
George and Anna Hewitt
Matthew and Heather High
James and Deborah Hilbert
Nancy Hildreth
Dan and Marti Hill
Melvin and Joan Hilman
Thomas and Norma Hinds
Timothy and Christine Hintzoglou
Mai Ho-Schaefer
Charles Hockersmith and Donna Rakow-Hockersmith
Mary Hockings
Ronald and Shirley Holle
Mary Holloway
Stephen and Diana Holmes
Judith Holt
John and Darlene Holtrop
Nicole Homan-Marcum
Richard and Vicki Hout
Ed and Carol Hovasse
Cheryl Howell
Gifford and Cynthia Hoyer
David and Mary Hriczak
Larry and Katy Hubka
Elizabeth Huddleston
Brian and Linda Hudgel
Ralph and Sheri Hudson
Glen and Charlotte Huffman
Grace Huitsing
Phil and Helen Hull
Robert Hunt and Judy Wilhelm
Lucy Hurtado
Naomi Islin
Mary Jackson
Myra Jacobs
Sheryl Jameson
Susan Jenkin
John and Jane Jenkins
Robert and Carol Jennens
Don and Arline Jeschke
Douglas and Virginia Jewell
Edgar and Geraldine Johnson
Janice Johnson
Wayne and Karen Johnson
Jacqueline Jones
Michael and Jamie Jueschke
Perry and Gwen Jurgens
Quentin and Rhondda Kahler
Barry Kalpin and Diane Bart
Mary Kastura
Diane Katz
Jerome and Sarah Katz
Michael and Linda Kayden
Stephen and Carey Keefe
John Keller
Kenneth Kemerling and Charlotte Marshall
Ed and Alice Kendrick
Berton Kernahan
Jo Kervick
Murray and Joyce Keshner
Richard and Carol Kestler
Muriel Kevett
Charles Kieffer
Cheryl Kilgore
William and Linda Killian
Elaine King
Russell and Sylvia Kingsley
Howard and Elizabeth Kinslinger
Gene and Cheryl Klett
Charles and Marjorie Kline
Madge Kling
Beverly Kloehn
Leslie Klusmire
Roger and Kim Knapp
Helen Knoche
Michael and Sharon Knutson
Stewart Kobritz
Jack and Florence Koch
Beverly Kohfeld
Christine Kollen
Susan Kraft
Dieter and Judy Krausser
John and Betty Kreiling
Robert and Karen Kreiling
Linda Krier
Mary Krutz
Allen Kulwin
Robert and Joyce Kuneth
Andrew and Linda Kunsberg
Mitch and Fran Kurker
Mary Lamp
John and Eileen Lamse
Darryl and Sarah Landau
Michelle Landeros
Dean and Kay Landis
Scott and Susan Lardner
Cheryl Leader
Jo Leibowitz
Buddy and Tommie Lester
Henry and Vivian Lewis
Betty Liberty
Robert and Delores Lind
Elisabeth Lindemuth
Eugene and Marilyn Linderkamp
Wayne and Lana Lindquist
Lee and Margie Lindstrom
Geraldine Ling
Pete and Sheila Lipera
Edward Lipton
Craig and Jan Littlefield
Mike and Carla Livak
Robert and Mary Locklin
Edith Loesche
Cynthia Long
John and Barbara Lonien
Paul Loomis
Ruben and Martha Lopez
LaVergne Luedke
Cordelia Lundquist
Barbara Lyon
Nick and Anne MacDowell
Carleton and Nancy MacFarlane
Ilse MacKenzie
Francis MacMillan
Ginger Maghran
Joyce Malcolm
Thomas and Connie Mallette
Jack and Kathy Mallgren
John and Regina Mangold
Mildred Manion
Mara Mann
Cyd Marcus
Dennis and Mindy Marsh
Jennifer Marshall
Philip and Phyllis Marsilius
Norm and Julia Martenson
Mercedes Martinez
Steve and Mary Mashek
Judith Mattfield
Dale and Nancy Maxson
Nora May
Dale and Ruth Mayer
Joyce Mayer
Martha Mazzolini
Carol McBride
Lauri McCanless
Jeanne McCleery
Ed and Elizabeth McClutchey

April

Hundreds learn **will preparation** basics as ICS hosts 7 free **"Write A Will" workshops** presented by experienced, volunteer tax attorneys and certified financial planners.

Phase II Fundraising Campaign to furnish the new Food Bank kicks off with a goal to raise an additional $150,000 needed to equip the facility.

Mayors **Satish Hiremath** of Oro Valley and **Ed Honea,** *pictured,* of Marana ride along with ICS volunteers to deliver Mobile Meals to seniors and the disabled during **Mayors for Meals Month**.

Over 200 ICS volunteers lasso a day of western fun, food and heartfelt appreciation during the annual **Volunteer Recognition Lunch**.

ICS breaks ground on the new 2,700-square-foot Food Bank. In attendance: Pima County Supervisors **Ann Day** and **Richard Elias**, **Stephen Wolslager** of The Wolslager Foundation, **Linda** and **Jennifer Lohse**, and **Bruce** and **Karen Hamar Bittmann**.

INDIVIDUALS *continued*

Stephen McCommon
Stephen McCotter and Linda Zello McCotter
Cheryl McCurry
Myrna McCutchen
Charles and Janet McGary
Gerald and Elsie McGowan
Richard and Susan McGriff
Anne McKechnie
Lawrence McSwegan
Susan Meere
Bob and Joyce Meisenheimer
Chyrll Meldgaard
Warren and Cynthia Meloling
Michael and Diane Mencarini
Stanley and Dena Merr
Audrey Merriman
Matthew Meyer
Tanya Meyer
Al and Penna Michalczyk
Marty and Brent Michelson
Daniel and Stephanie Mihalyi
Arthur and Millie Miller
Henry and Sharon Miller
Margaret Miller
Winona Miller
Don and Louise Milligan
Steve and Bonny Milne
Bette Mingus
Terry and Joyce Minks
Patricia Mirabella
John Miranda
George and Doris Mitchell
Patricia Monsen
Noris Montalvan
Edward and Shari Montgomery
Marvin and Judy Moomau
Edith Moore
Peter and Cindy Mordaunt
Ray and Amy Mosely
Judy Moses
Micki Mulkern
Barry and Carol Munro
Ruby Munson
Casey and Orla Murphy
Timothy and Mary Murphy
Bruce and Rene Myers
Jeffrey Myers and Marie Galloway
Patricia Myers
Tibor and Denise Nagy
Christopher and Terry Neale
Anne Nelson
John and Betty Nelson
John Nemerovski and Barbara Adler
Donald Nevins
Ann Newbold
John and Ann Newport
Roger and Marilyn Nichols
Keith and Chris Nodolf
Raymond and Maureen Noeth
Robert and Colleen Nolan
Kenneth and Judith Nolen
Ryan and Karin Nowak
Jane and Skip Nugent
Teresa Nunez
James and Joyce O'Connor
John and Jean O'Hanlon
Pamela O'Shea
Gerry Oguss
Jeffrey Oldakowski
Stanley Oliphant
Lee and Jayme Olitzky
Terry and Joyce Olson
Virginia Olson
Betty Ord
David and Pamela Owens
Larry and Judy Oyen
Terry Pabst
Jeanne Pacheco
Alfred and Sylvia Paley
Ann Park
Hubert Parker and Dora Radin
Damian Parkinson and Necoe Otto
Doreen Parks
Gil and Kathy Parrish
Don Paster and Lea Wilson-Paster
John and Jean Payne
Martin and Regina Pedata
Chester and Dorothy Peers
Sue Pell
Richard and Aldonna Perry
Grace Peterman
Margaret Peterman
James and Mary Jo Peterson
Nadine Pickett
Wayne Pierri
Janet Pipes
Angelo and Joyce Pisciotta
Tom and Ardis Pitello
Brainard and Leslie Ann Platt
Chuck and Kaye Pledge
Joseph and Janet Pochter
Norma Poer
Elizabeth Polcar
Tom and Marcia Polley
Carmen and Manuel Pomales
Lonnie Pomeroy
Maureen Pond
Fe and Mabelito Postadan
Bill and Stephanie Potts
Michael and Maridale Powell
Linda Powers
Norma Poy
Gloria Prabel
Dorothy Prestidge
Don and Bobbie Prochazka
Ruth Protas
Jill Provan
Steven Quick and Mary Good
Arthur and Sharon Ragland
Paul and Pamela Raikunen
Eileen Rakita
Virginia Ralston
Ferdinand and Lisa Rambaud
Peter and Jody Rathfelder
Vivian Rayford
Thomas and Cynthia Reiners
Leann Reiss
Ethel Richemont
Don and Joan Rietz
Elaine and Geary Rise
Harry and Joan Robertshaw
Ruth Robertson
Gail Robson
Bill and Marli Rock
William and Joyce Rockafield
Terrence and Carol Rohr
Jane Rojas
Michele Romero
Patrick Ronan
Calvin and Joanie Rooker
Fay Roos
Bettie Roosma
Andrew Ross
Dorothea Roundy
Laurel Rountree
Laverne Ruhberg
Karen Ruhland
Barbara Ruiter
Jonathon and Susan Rumba
John and Sara Rumbaugh
Audrey Rupracht
Linda and John Rutherford
John and Nancy Saatkamp
Richard and Lois Safran
Hal and Jane Sager
Helen Salazar
Jeff and Linda Salfen
William and Lu Salisbury
Bill Sampson
Charlotte Sandoval
William and Paula Sands
Rosa Sandwell-Weiss
Anne Sapp
Thomas and Sally Saunders
Elizabeth Saxby
Ray and Calista Schafer
Joan Schapp
Elizabeth Schauer
William and Kathleen Scherzinger
Gordon and Dorinne Schiffman
Jeff and Tracey Schildberg
Kathryn Schlecter
Vera Schlesinger
Arthur and Jean Schmid
Thomas and Karen Schnee
Michael and Suzanne Schober
Michael and Deanna Schroer
Teresa Schultz
Eugene Scott
Audrey Sears
William and Betty Sebert
Timothy Secomb
Carl and Elizabeth Segerstrom
William and Cynthia Senn
Irma Sensenbach
Leonard and Elsie Sevick
Joanne Sexton
Frances Shillito
Delbert and Dale Shoots
Joanne Shortt
Marian Shultis
Gail and Jean Shultz
Shellie Simler
Dan and Patricia Sims
Melinda Sims
Domingo and Kathy Sison
Kevin and Sylvia Skinner
Mary Slachter
Martin and Coe Marie Slattery
Donald and Sandra Smith
Duwayne and Lynda Smith
Harvey and Nan Smith
Mark and Laurie Smith
Sherry Sobel
Barbara Springs
Dorothy Stabler
Fran Stach
George and Claire Stahler
Anne Stalter
Don and Anne Stalter
John and Liz Stambaugh
Constance Stapleton
Christopher and Gail Staring
Kimberly Starkey
Nancy Ann Starkey
Richard and Joyce Starry
Jack and Evelyn Statler
Betty Stauffer
Laura Steckman
Hildegard Steinbach
Sandra Stephenson
Jane Steuart
Brian and Judy Stevens
Eileen Stevens
James and Karen Stevens
Mary Stevens
Ronald and Mary Stewart
Kenneth and Nancy Stickel
Charles and Helen Stipe
Carlton and Patricia Stoddard
Mark and Sandra Stolker
David and Linda Stone
Mildred Strassberg
James Stratman
Linda Stratton
Maria Strittmatter
Virginia Strong
Harold and Ruthann Stults
Sungwon and Ligia Suh
Jane Swicegood
John and Nancy Swinford
Debra Sykes
Freeman and Rebecca Taber
Patricia Tapke
Pete Taufen
Julie Taylor
Ron and Beverly Taylor
Art and Denise Tellez
Faith Thesingh
Dorothy Thomas
Maxine Thomas
William Thomas
Margaret Thompson
Than Thum
Jesse and Jennifer Todd
Kay Tornay
Evangeline Torres
Gilmore and Blanche Tostengard
Beatrice Toth
James and Janice Tress
Kevin and Pearl Trick
Betty Trimm
Jack and Carol Ullrich
William and Carol Ulrich
Jim and Hideko Uomoto

A YEAR IN REVIEW
FISCAL 2011

May

ICS Caregiving Department launches a new **TeleCHAT** program. Volunteers bring some sunshine into the lives of homebound seniors with friendly afternoon calls.

ICS meets the **Ed and Kay Jenkins $1 Million Endowment Challenge**. Endowment contributions grow to $2.4 million laying the foundation for a solid financial future for ICS.

Photo by Arizona Daily Star

Demand at the ICS **Food Bank** continues to escalate: 1,000 emergency food boxes and 12,000 supplemental items distributed to hungry families monthly.

June

Ed Jenkins ends a successful 4-year term as President of the ICS Board of Directors. Vice President **Steve Pollyea** *pictured left* becomes new President.

Christ the King Episcopal Church amends our lease agreement, paving the way for construction of the new Food Bank Building.

Jeffery and Ellen Van De Vanter
Leon and Lisa Van Holsbeke
Gary Vega
Marianne Vivirito and Ross Iwamoto
Dorie Voigt
Johanna VonMayr
Eric Wagner
Hart and Gretel Wagner
Lance and Mary Wald
Sandra Walhof
Marilyn Walters
Paul and Edna Walton
Ella Waltz
Evelyn Warchol
Dan and Caroline Warren
Stephen Weber
Bill and Jacquelyne Webster
Thomas and Marianne Weeks
Arthur and Madelyn Weingarden
Neil and Carol Weinstein
Mollie Weitzner
James and Kathleen Wells
Mary Wells
Walter G. Wentzel
John and Marilyn Wessels
Barbara Westrom
Mary Wezelman
Pat and Lorene White
Helen White
Janelle White
Jeff Wiese
David and Kathryn Wilkinson
Jeffrey and Veronica Williams
Minnie Williams
Nedra Williams
Todd and Kim Williams
Jean and Jon Wing
Albert and Harriet Winn
Carol Winter
Carol Wolfe
Mary Wolken
Helen Wong
Kenneth and Sandra Wortzel
Lester and Rachel Wortzel
Daniel and Ember Wright
Dick and Kay Wrolsen
Pamela Xeele
Joseph and Suzanne Zimbardo
Frank Zimmer
Cindy Zokhrouf
Loretta Zucker
Teresiana Zurita
Peter and Cindy Zwick

*Denotes Auto Donation

IN-KIND DONATIONS

Jim and Sheila Ader
AFNI Inc
A. G. Edwards
Albertsons
Aldea Spiritual Community
Alive Fitness
George and Mary Allen
R. & P. Ameron
Anewco Products, Inc
Ascension Lutheran Church
Nancy Atherton

IN-KIND DONATIONS *continued*

Dick Backus
Bahai's of Oro Valley
Bank of America
Mary Bauer
Beautiful Savior Lutheran Church
Beta Sigma Phi
Beyond Bread
Kathy Black
Bruce and Karen Hamar Bittmann
Shawn Barber
Body Basics
Ken Boerner
BQ PEO
Marilyn Browning
Brownstone Reading Group
R. and P. Cameron
California Design Center
Capilla del Sol Christian Church
Terrence Carden
Cindy Carfi
Casa de la Luz Social Services
Casas Adobes Congregational Church
Catalina Foothills High School Choir
CDO Band Boosters
Canyon del Oro Baptist Church
Vi Chemas
Christ Presbyterian Church
Christ the King Episcopal Church
Church of Latterday-Saints
Church of the Apostles
Church of the Painted Hills
Circle K
Comcast
Community of Christ Church
Congregation M'kor Hayim
Congregation Or Chadash
John Conn
Alice Cook
Janni Cox
Copper Creek Home Owners Association
Cortaro Farms Pet Hospital
Cortaro Vista Community Church
Crooked Tree Golf
Larry and Sue Davis
Jim and Pat DeAnda
Elizabeth Dempree
Dee and Ede Durst
Desert Skies United Methodist Church
Dove Mountain Seniors
Dove of Peace Lutheran Church
Edward Jones Offices
Einstein Bagels
El Patio Homes
Eegee's
Betty Elasowich
Kelly Everett
Faith Christian Fellowship of Tucson
Father Dick Tomasek
Andy and Carol Fiore
Marilee Fitzgerald
GAP Ministries
First Hope Christian Fellowship
Beth Gorena
Denise Gelines
Girl Scout Troop #1676
Sam Goodwin
Ruth Ann Gribb
Carlene Henry
Nancy Haaker
Tom and Mary Ann Hackett
Wendy Hackett
Beth Hagel
Teresa Hale
Shawna Henderson
Sue Henshaw
Joanne Hites
Home Instead
Linda Hood
Larry Hubka
Hughes Federal Credit Union
Richard Hughes
Hundred Palms Assisted Living
Carol Imler
Ironwood Ridge National Honor Society
Kelly Irwin
Sur Irwin
ITT Technical Institute
Diane Jackson
Connie Jahnke
Jewish Federation
Lori Jordan
Helen Koehler
Ladies Night Out
John and Kathy Lauder
Laura Lentner
Clara Lind
Lana Lockaby
Kim Lorenz
Lord of Grace Lutheran Church
Anastasha Lynn
Bob Lyons
Jerry Mahle
Rebecca Malone
Joanne McCutcheon
Gene and Alice McHale
John and Kathy McIntyre
Tami Medlen
Peggy Milbrant
Lee Milligan
Christine Miotke
Mesa Verde Kids Helping Kids
Ron Moody
Margaret Mothersead
Mountain Shadows Presbyterian Church
Mountain View Baptist Church
Suzanne Nadig-Wall
Nanini Public Library
Sandy Nelson
Nerters Inc.
Northminster Presbyterian Church
Northwest Baptist Church
Northwest Friends Community Church
Northwest Hospital & Urgent Care
Northwest Medical Center
Oro Valley Church of the Nazarene
Oro Valley Public Library
Oro Valley United Church of Christ
Jeanne Pacheo
Paragon Space Development Corporation
Charlotte Patt
Terri Patt-Smith
Nicole Patton
Jan Paulette
Kirk Pielow
Prescott College
Pusch Ridge Christian Church
Sandy Rausch
Cliff Reagan
Resurrection Lutheran Church
Andrea Rogers
Ronald McDonald House
Rose Fries Bridge Group
Jim and Virgina Roth
Rotary Club – Oro Valley
Sabino High School National Honor Society
Saddleridge Apartments
Carol Sanders
Glorie Schell
Cheryl Schmitt
SEA's 50+ Club
Lynn and Elsie Sevick
Jim and Sandy Seymour
Maude Shingler
Jacque Shaffer
Jim and Kelly Shurrock
Sonoran Science Academy
Alex Smith
Chris Smith
Jim and Barbara Souter Splendido
Lois Stark
Jay Stephens
Stone Canyon Twilight Couples Golf
Nan Stoner
St. Andrew's Presbyterian Church
St. Andrew's Pre-School
St. Elizabeth Ann Seton Catholic Church
St. John on the Desert Presbyterian Church
St. Mark's United Methodist Church
St. Mark the Evangelist Catholic Church
St. Michael and All Angels Church
St. Odilia Catholic Church
St. Philip's in the Hills Espicopal Church
Sundancer Square Dance Club
Marcie and Esther Sutland
TEP Resource Management
Third Church of Christ, Scientist
Tohono Chul Park
Tortolita Middle School
Tortolita Presbyterian Church
Carolyn Toth
Town of Oro Valley
Lisa Traynor
Tucson Moms
Chris Turco
Unitarian Universalist Church of Tucson
UU Congregation of NW Tucson
Dave and Ellen Vellenga
Paul Vetrano
Vistoso Village
Terri Nadig-Wall
Welcome Club of Northwest Tucson
Terri Watson-Johnson
Hilary Wells
Denise Werner
White Gorilla
Wilson Middle School

July *and beyond*

Construction of the new **Food Bank** begins in early July. The facility is scheduled to open to the public in October 2011, with official dedication spring 2012.

ICS receives two cargo vans: the first from **Tucson Electric Power** and the other, a refrigerated van, from the **Calistri Family Foundation** to accelerate its food collection and outreach capabilities.

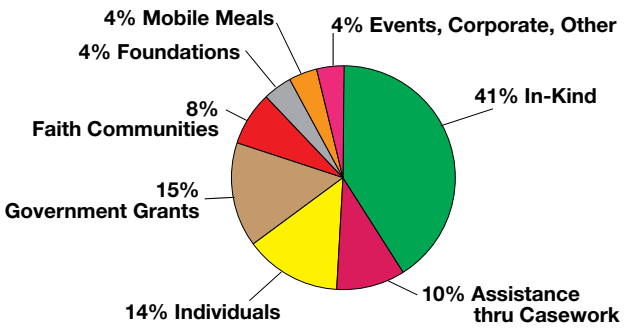
ICS adopts a new, aggressive **three-year strategic plan** laying a course for the future.

Freedom from Hunger Drive collects 15,000 pounds of food and $2,800. Thanks Hughes Federal Credit Unions, Eegee's, Alive Fitness, Paragon Space Development Corp., Oro Valley Library, Albertson's Ina/La Cholla, Bank of Tucson, and Comcast.

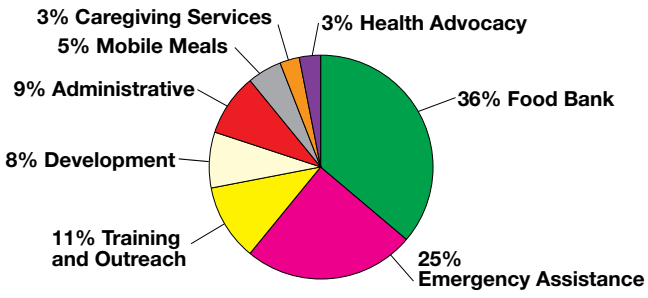
Led by ICS friend and former recipient **Terri Ashbaugh**, the **Southern Arizona Women's Chorus** performs a rousing mixed summer concert, collecting over $1,400 and 900 pounds of food for ICS.

From the Treasurer

OPERATIONS RESOURCES		
In-Kind	$	1,096,552.00
Assistance thru Casework	$	260,904.00
Individuals	$	358,472.00
Government Grants	$	408,351.00
Faith Communities	$	215,917.00
Foundations	$	112,600.00
Mobile Meals	$	96,844.00
Events, Corporate, Other	$	97,533.00
Total Resources		**$2,647,173.00**



OPERATIONS SERVICES		
Emergency Assistance	$	674,203.00
Food Bank	$	962,607.00
Training and Outreach	$	302,426.00
Development	$	201,500.00
Administrative	$	236,808.00
Mobile Meals	$	133,719.00
Caregiving Services	$	74,910.00
Health Advocacy	$	69,889.00
Total Services		**$2,656,062.00**



ICS and Our Clients faced another year of tough economic times in fiscal year 2011. Nevertheless, through careful management of our expenses and a successful year of fund raising, **we were able to increase our operations and the services we provided by $250,000, an increase of 10.6%.** At the same time ICS held its administrative and fund raising costs to just 16.5%, well below the national average.

Scott Summerford
TREASURER, 2011

ICS also improved its financial position during fiscal year 2011. With no outstanding debt and an increasing endowment, ICS ended the year with net assets in excess of $2 million.

Our financial statements are audited by DeVries CPAs of Arizona and are available on our website. I would be pleased to meet with you to discuss our financial results.

STATEMENTS OF FINANCIAL POSITION	As of June 30	
	2011	**2010**
ASSETS		
Current Assets	$ 848,697.00	$ 342,551.00
Endowment Funds	1,645,660.00	1,236,547.00
Property & Equipment	614,799.00	565,697.00
TOTAL ASSETS	**$3,109,156.00**	**$2,144,795.00**
LIABILITIES & NET ASSETS		
Current Liabilities	$ 75,766.00	$ 91,628.00
Net Assets	3,033,390.00	2,053,167.00
TOTAL LIABILITIES and NET ASSETS	**$3,109,156.00**	**$2,144,795.00**

Five Years OF Growth

ICS BOARD OF DIRECTORS

Steve Pollyea, President, Retired, Marketing Executive
Ed Jenkins, Immediate Past President, Retired, Accounting Executive
Janet Grace, Vice President, Community Leader
Kevin Koch, VP of Faith Communities, Attorney and Educator
Scott Summerford, Treasurer, Wells Fargo
Betsy Sandlin, Community Leader
Ken Blanchard, Edward Jones
Art McDonald, Tucson Electric Power
Kristin Behrens, Oro Valley Hospital
Mary Ann Brody, Owner, Kissed by an Italian
Mac Fiske, Retired, Business Executive
Doug Haynes, Merrill Lynch
Kathy Goff, University of AZ Medical Center
Vicky Johnson, Dentist
Mike Mumford, Oro Valley Hospital
Barry Robinson, Retired, Corporate Communications

ICS STAFF

Bonnie Kampa, Executive Director
Terri Patt-Smith, Associate Director
Deborah Carr, Development Director
Nick Aman, Mobile Meals Coordinator
Cheryl Andersen, Caregiving Services Manager
Cathy Anderson, Caregiving Services Assistant
Curt Balko, Food Bank Coordinator
Sandi Brickley, Volunteer Resources Manager/NW Faith Engagement Manager
Shar Caulley, Development Assistant
Mary Elethorp, Health Advocacy Administrative Assistant
Karen MacDonald, Faith Engagement Manager
Maureen Pattison, Mobile Meals Assistant
Maricela Reynaert, Health Advocacy Specialist
Josè Rivera, Financial Assistance Senior Coordinator
Andrea Rogers, Health Advocacy Coordinator
Jacque Shaffer, Accounting Assistant
Maude Shingler, Business Manager
Barbara Souter, Administrative Assistant
Chuck Waldron, Eastside Coordinator

Growth in Services Through Trying Times

Thanks to the wonderful support of our volunteers, donors and community friends, ICS has grown its services to meet escalating need – even through a lingering recession.

FIVE YEARS OF GROWTH

	2007	2011	% Percentage Growth
# of services provided by ICS	39,976	49,113	23%
Unduplicated # of individuals	9,695	20,824	115%
# of member faith communities	40	58	45%
Value of services from audited reports	$1,407,000	$2,656,062	89%
# of volunteer hours	30,510	41,406	36%
Unduplicated individuals served by food bank	4,161	12,325	196%
Value of food distributed through the food bank	$246,481	$912,883	270%

A Look Ahead

Our new three-year strategic plan **is helping us to stay true to our mission while expanding services for our neighbors in need. Here is what is coming in the 2012 fiscal year.**

- The new and expanded ICS Food Bank will be in full operation to help us serve more hungry families. This long-awaited—and much larger—facility makes it possible to provide fresh produce and dairy items for healthier meals. It will also enable ICS to provide programs on budget-friendly meals and nutrition education for recipients.
- ICS Resource Centers will be growing to help with job assistance. Our center on Ina Road will be expanded and a second center will open at our Eastside office. Together, they will help more families move toward self-sufficiency and economic security.
- Our discretionary Good Samaritan Fund will be bolstered to $150,000. Increased support through grants and other funding over the next few years will enable ICS to assist a growing number of clients battling economic stresses exacerbated by long-term unemployment.
- ICS will respond to rising concerns among our faith communities about mental health issues. ICS, with support from the David and Lura Lovell Foundation, will host a spring 2012 conference to provide faith and community leaders with current information about mental health needs and to help them create welcoming places for families affected by mental illness.
- Senior Services will be increased. We will grow our health advocacy, transportation, caregiving relief, Mobile Meals and other support services to help elderly and disabled clients remain independent.
- ICS will continue to engage the community through new partnerships. Forging new relationships with faith communities, community and government agencies, our donors and volunteers will help us leverage resources to meet rising need.

For information on our progress and how you can help, please contact the ICS office. Your support will ensure that ICS is there for those who are counting on us. **Thank You!**

ICS INTERFAITH COMMUNITY SERVICES

MAIN OFFICE *(on the campus of Christ the King Episcopal Church)*

2820 W. Ina Road, Tucson, AZ 85741-2502 * Phone: 520-297-6049 * FAX 520-797-3029

EASTSIDE OFFICE *(on the campus of New Spirit Lutheran Church)*

8701 E. Old Spanish Trail, Tucson, AZ 85710 * Phone: 520-731-3076 * FAX 520-731-8906

www.icstucson.org

ICS is a non-profit, 501(c)(3) organization.