We Transform Bad News Into Help and Hope

SERVICES PROVIDED IN FY 2009

- 49,708 services provided **+10%**
- 36,331 individuals served **+49%**
- $524,380 in financial assistance to clients **+30%**
- $519,924 value of food distributed **+25%**

(Percentages reflect increase over previous year.)

Interfaith Community Services

Annual Report 2009

Our Mission: ***To help seniors, disabled individuals and people in financial crisis in Pima County achieve stable and independent lives through support from volunteers, faith communities, and the community at large.***

Executive Report

Problems are only opportunities with thorns on them.
Hugh Miller, *Snow on the Wind*

Board President

Executive Director

For ICS, fiscal year 2009 was a year bristling with the thorny opportunities that the Scottish writer Hugh Miller had in mind in the quote above. That is why we have chosen "We Transform Bad News Into Help and Hope" as the title for this Annual Report.

Bad News. First and foremost, there was the economic recession and all the problems that came with it – families hit with job losses, threatened with evictions, foreclosures and utility cutoffs, and facing hunger and health issues.

The bad news brought record numbers of people to us in need of help. Many of those who came to us had never needed help before. The waiting lines for Holiday Food Packages stretched from the Food Bank out into our parking lot. And each morning, we had a flood of phone calls from people in desperate financial trouble.

Help and Hope. Thanks to you and many other ICS supporters, we were able to provide record levels of **help and hope** last fiscal year to individuals and families needing a wide range of services. Here are some highlights of that level of assistance:

- 49,708 services provided, a 10% increase over FY 2008;
- 36,331 individuals served, 49% more than the year before;
- $524,380 in financial assistance provided, a 30% increase;
- $519,924 worth of food distributed, 25% over FY 2008.

ICS has always been clear about its mission – to provide services for people in need. But this past year, more than any time in our history, the importance of that mission and our role in Tucson and Pima County really hit home.

At a time when assistance from government agencies was being cut back, we were able to serve more clients than ever before. This is because of increased support from private sources – individual donors, faith communities and foundations.

And our more than 600 active volunteers donated 36,439 hours of service last fiscal year and drove 201,748 miles. The nonprofit resource center, Independent Sector, puts the value of that volunteer service at $682,502.

ICS brought help and hope to many clients. And because of donors and volunteers, we are hopeful and excited about the future. Our deepest thanks to all of you.

ICS Board of Directors serving during FY 2009

Officers:
Ed Jenkins, President
Vicky Johnson, Vice President
Kevin Koch, VP of Faith Communities
Lidia Allen, Treasurer
Betsy Sandlin, Secretary

Members:
Richard Backus
Karen Hamar Bittmann
Mac Fiske
Kathy Goff
Doug Haynes
Kathy Kitagawa
Steve Pollyea
Josh Protas
Mike Mumford
Rubin Salter, Jr.

New Members beginning July 2009:
Lois Britton, Treasurer
Kristin Behrens
Janet Grace

ICS Member Faith Communities – 50 strong!

Ascension Lutheran Church
Avra Valley Community Church
Beautiful Savior Lutheran Church
Canyon del Oro Baptist Church
Capilla del Sol Christian Church
Casas Adobes Congregational UCC
Catalina United Methodist Church
Christ the King Episcopal Church
Christ Presbyterian Church
Church of the Apostles Episcopal Church
Church of the Painted Hills
Congregation Anshei Israel
Congregation Chaverim
Congregation Or Chadash
Congregation M'kor Hayim
Cortaro Vista Community Church
Dove of Peace Lutheran Church
Fountain of Life Lutheran Church
Grace St. Paul's Episcopal Church
Immanuel Presbyterian Church
La Aldea
Mountain Shadows Presbyterian Church
Mountain View Baptist Church
New Spirit Lutheran Church
Northminster Presbyterian Church
Northwest Baptist Church
Oro Valley Church of the Nazarene
Oro Valley United Church of Christ
Our Saviour's Lutheran Church
Pusch Ridge Christian Church
Resurrection Lutheran Church
Rincon Congregational UCC
Sanctuary United Methodist Church
St. Andrew's Presbyterian Church
St. Elizabeth Ann Seton Catholic Parish
St. Francis in the Foothills United Methodist Church
St. John on the Desert Presbyterian Church
St. Mark the Evangelist Catholic Parish
St. Mark's Presbyterian Church
St. Mark's United Methodist Church
St. Michael and All Angels Episcopal Church
St. Odilia Catholic Parish
St. Philip's in the Hills Episcopal Church
Temple Emanu-El
Third Church of Christ, Scientist
Tortolita Presbyterian Church
Tucson Community of Christ
Tucson Young Nak
Unitarian Universalist Congregation of NW Tucson
Unitarian Universalist Church of Tucson

12-Month Donor Report for Fiscal Year 2009

Our heartfelt "thank you" to our many contributors during the fiscal year of July 2008 to June 2009. This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund and special events. If your name is missing or listed incorrectly, we apologize. Please call us with the correction.

CORPORATIONS, FOUNDATIONS, GOVERNMENT AGENCIES & FAITH COMMUNITIES

$10,000 and more

Arizona Community Action Agency
City of Tucson Human Services Dept.
Commerce Bank of Arizona
Community Food Bank (in-kind)
Community Foundation for Southern Arizona
The Eugene and Wiletta Denton Family Foundation
David and Lura Lovell Foundation
New Spirit Lutheran Church
Oro Valley Church of the Nazarene
Pima County Community Action Agency
Pima County Community Development & Neighborhood Conservation Dept.
The William and Mary Ross Foundation
St. Andrew's Presbyterian Church
The Diamond Foundation
Myrtle Thorne Charitable Foundation
The Wolslager Foundation
United Way of Tucson & S. Arizona
University Medical Center

$5,000 - $9,999

Christ the King Episcopal Church
Elizabeth Read Taylor Foundation
Episcopal Community Services in Arizona
Resurrection Lutheran Church
St. Mark the Evangelist Catholic Church
St. Mark's United Methodist Church
The Employees Community Fund of Boeing Mesa
The Phillips Family Foundation

$1,000 - $4,999

Anonymous
AAA Landscape
Alcoa Fastening Systems
Ascension Lutheran Church & School
Beautiful Savior Lutheran Church
Bess Spiva Timmons Foundation
Canyon Community Bank
Canyon del Oro Baptist Church
Capilla del Sol Christian Church
Casas Adobes Congregational
Catalina United Methodist Church
Christ Presbyterian Church
Church of the Painted Hills
Cortaro Vista Community Church
Dove of Peace Lutheran Church
Interfaith Coalition for the Homeless
Junior League of Tucson Inc
K.A.K. Compensation Services
La Cholla Landscaping
Long Realty Cares Foundation
Mountain Shadows Presbyterian
Mountain View Baptist Church
Northminster Presbyterian Church
Oro Valley Community Foundation
Oro Valley Hospital
Oro Valley United Church of Christ
Pima Council on Aging
Presbytery de Cristo
Sierra Pacific Airlines
Spalding (Eliot) Foundation
St. Francis in the Foothills UMC
St. Michael and All Angels
St. Philip's in the Hills Episcopal Church
Temple Foundation, Inc.
The Carl and Mabel Shurtz Foundation
The Haugh Foundation
The Lewis Hertz Foundation
Third Church of Christ, Scientist
Thrivent Financial for Lutherans, Saguaro Chapter
Trico Electric Charitable Trust
Tucson Electric Power Company
Tucson-Pima Arts Council
Wal-Mart Stores - Oro Valley Marketplace
Wal-Mart Stores - Ruthrauff & La Cholla

$500 - $999

Atria Campana del Rio
Carl's Jr.
Casa de la Luz Hospice
CBIZ
Chapel of Country Club of La Cholla
Desert Skies United Methodist
Lilly Endowment
Lutheran Church of the Foothills
Northwest Baptist Church
Our Saviour's Lutheran Church
Pella Rolscreen Foundation
SAHBA
Santa Catalina Villas
Temple Emanu-El
The Glassman Foundation
Tortolita Presbyterian Church
Uno Chicago Grill
Vistoso Vacation Rentals

$250 - $499

3M Foundation
Church of the Apostles
Congregation Chaverim
Congregation M'kor Hayim
Fountain of Life Lutheran Church
Global Development & Sourcing, Inc.
Heritage Highlands 9-Hole Women Golf
Horace Dawson Foundation
Ladies Night Out
Lord of Grace Lutheran Church
Merrill Lynch
Robins Elem School
Schannep Investment Advisors
St. Mark's UMC Quilters
Stratton Advisors
Unitarian Universalist Congregation of NW Tucson
Vistoso Village

$100 - $249

Albertsons
Fifty Plus Club
Hair and Skin Studio
Kelsara Custom Builders, LLC
Knights of Columbus
Northern Trust Bank
Oro Dental Medicine PC
Sanctuary United Methodist Church
St. Elizabeth Ann Seton
St. Odilia Catholic Church
Sundancers Square Dance Club
The Kroger Co Foundation
Tucson Center for Spiritual Living
Unitarian Universalist Church of Tucson

Up to $99

Bashas'
Choice Care Agency
Dove Mountain Civic Group
First Congregational UCC
Gary's Handyman Service
Jewish Family & Children's Service of Southern Arizona, Inc.
Preceptor Gamma Delta
Presbyterian Women of Christ Presbyterian Church
St. Andrew's Book Club
St. John on the Desert Presbyterian Church
Tucson Community of Christ
TWA Sonora Seniors
Valentine & Valentine PC

Keeping food on Tucson tables

The **ICS Food Bank** distributed **$519,924 worth of food** in fiscal year 2008-2009, a 25% increase over the year before. All told, we provided food assistance to **27,936 individuals.**

Social Networks

ICS has joined the world of social networking, through Facebook and YouTube. You can find links to our groups on the ICS homepage, www.icstucson.org. See you there!

INDIVIDUALS

$10,000 and more

Anonymous
George and Toni Chardukian
Estate of Betty June Simonson
Edmund and Kathleen Jenkins
Betsy Sandlin
Wendell and Rose Tyson
David and Ellen Vellenga

$5,000 - $9,999

Ann Fallon
Mike and Gwen Parr
John and Margaret Schmidt
Allen Stults
Dorothy Vanek

$1,000 - $4,999

Anonymous
Robert and Helen Acker
John and Diane Alford
Joel and Lidia Allen
John and Barbara Anderson
Nancy Atherton
Richard and Donna Bauman
Bruce and Karen Hamar Bittmann
Ralph and Marilyn Boeker
Tom and Nancy Brock
Julie Bubul
Thomas and Ann Bush
Jack and Peggy Comp
Charles and Nancy Converse
Gary and Carol Cook
Shirley Dailey
Richard and Violet Davis
Ann Day
Will and Linda De Boer
Andrew and Carol Fiore
Mac and Tiena Fiske
Wendell and Pauline Gardner
W. Dwaine and Beverley Greer
Thomas and Mary Ann Hackett
Doug and Kristin Haynes
Gary and Martha Henshaw
Stephen and Judy Herzog
Robert and Betsy Holland
Janet Hopkins
Alan Howard
Janet Hunter
Helen Jedele
Mildred Jett
Richard and Bonnie Kampa
William Krauss
Patricia Kukula
Robert LaFramenta
Bob and Donna Langwig
Robert and Joyce Lyons
Chris McDoniel
Sarah McGreevy-Gorman
Ken and Margaret McNealy
Merle Nguyen
Stephen and Jan Olafson
Steve and Ruth Pollyea
Howard and Dorothy Reeve
William and Karen Schumacher
Nancy Schwarzwalder
Lee and Faye Shevel
Maude Shingler
John and Geri Smith
Wayne and Gaye Sundberg
Patrick and Deborah Thomas
William and Marcene Thousand
Robert and Barbara Tomlin
Thomas and Linda Walker
Anita Wample
Frank and Linda Williams
Gregory and Lotti Wyes

A place of help and hope

Our waiting room is a busy place these days, filled with clients needing help on rent, utilities and other necessities. **We provided emergency assistance to 3,060 households.** Our "Gifts of Love" program helped with school supplies, holiday gifts, and special enrichment activities.

$500 - $999

Jerry and Rebecca Ahmann
Clark and Ardith Arnold
Klaus Axen
Richard and Carol Backus
Don Bagwell and Lisa Behr
Bob and Pam Becker
Jim and Yonny Beers
Francis and Barbara Boyle
David and Suzy Burros
David and Christine Capaccio
Cheryl Capotosto
Phil Cashman
Myra Christenson
Maria Conda
Carol W Craine
Larry and Sue Davis
Wayne and Carol Dawson
Janet M. De Keyser
Lawrence L Desmond
Roy and Mary Ann Eberbach
Theo Fusby
Helen Gallant
William and Kathleen Gardner
Louis Giovannini
Kathy Goff
Janet Grace
Roger and Joan Grimes
Ron and Shirley Hall
Jeffrey Hamstra
Dale Haralson
Jeff and Anne Harman
Wally and Ann Hassell
June Head
Richard Heisey
J. Elise Hendricks
Douglas and Elizabeth Holland
Lorri Jordan
Robert and Jan Kirkpatrick
Richard and Lois Klein
Edward L and Barbara Knight
Kevin and Beth Koch
Sherwin and Karen Koopmans
John and Terry Lacy
Dorothy Lang
Steve and Joy Lautenschlaeger
Karen MacDonald and Sue Hayden
Jasper and Susanne Melton
William and Deborah Montgomery
Dave and Cindy Morales
Bill Morcom and Vicky Johnson
Stephen and Sally Pagnucco
Charlotte Patt
Peter and Gayle Perona
Fred and Crissi Petersen
Jane Prinz
John and April Ritchie
Lucas Rogers
Jim and Virginia Roth
Rubin Salter
Steve and Cheryl Schmitt
Albert and Doris Seames
Hassai Shah
James and Barbara Souter
Don and Norlaine Sproul
Rich and Niki Stern
Michele Thompson
Toby Tobin
William Widdows
Michael and Carol Wilson
Tom and Mary Wisdom
Marlen Yoder
Joe and June Young
Paul and Mary Beth Zucarelli

$250 - $499

Anonymous
Wally Allen
Irene Allman
Larry and Marty Amend
Cliff and Phala Andressen
George and Mignon Applegate
David and Shila Armistead
Jeff and Martha Atwater
Gary and Jeanne Baluta
Mary Brandt
Jeannette Brown
Archie and Gloria Burke
Patrick and Sharlene Caulley
Skip and Connie Chase
John and Lou Cheek
John and Kathryn Ciechoski
Louise Clarkin
Carol Constan
Thomas and Barbara Conway
Creighton Cornell
Dale and Betty Crawford
Charles and Diane Creed
Steve and Katie Dawson
Kathy Dirkschneider
Darryl and Mary Ann Dobras
Michael and Gail Drake
Debra Drysdale
Michael and Linda Duddeck
David and Carol Duncan
Marjorie Duncan
John and Bonnie English
John and Theresa Forsythe
Melvin and Melissa Franklin
Jerry and Barbara Frislie
Bob and Sylvia Gergen
Lawrence Gibbons
Richard and Carol Goeman
Floy Grabner
Thomas and Ruth Ann Gribb
Jerry and Valetta Griffin
Frank and Sue Hayes
James and Sarah Hobart
Reed and Barbara Holaday
Jay and Betty Huitsing
Alan and Donna Hull
Charles and Virginia Johnson
Lezlie Kelly
Ed and Peggy Kilby
Carl and Lillian King
Philip and Tihua Kinney
Robert and Patricia Kittrell
Helen Knoche
John and Barbara Kotlaba
Fred and Marie Lane
Larry and Susan Lane
Marcia Larson
Pat Long
Mike and Rena Lude
Earl and Lolita Lynch
Anastasha Lynn
Bob and Helen Mack
Betty Maluf-Tver
James and Judy Marvel
Arthur and Janice McDonald
Bruce and Estelle McDoniel
Tony and Judy McFarland
Brian McPherson
James and Mary Jo McRae
Wayne Mejeur
Kilian Metcalf
Jim and Wilda Metzdorf
William and Vivian Meyer
Margaret Moore and Hannah Blue Heron
Richard and Audrey Mueller
Walter Muente
Michael and Rhonda Mumford
Ronald Mumford
Joseph and Lois Odenweller

Evelyn Parker
Terri Patt-Smith
June Paulsen
Annegret Perlmutter
James and Jane Peterson
Wayne and Merylann Pierri
Ray and Peggy Plumlee
William and Jeanne Porter
Barry and Patti Robinson
Elmer and Audrey Robison
Richard and Lois Safran
Hal and Jane Sager
Jeff and Linda Salfen
William and Lu Salisbury
Ernest Schwam
Donald and Joy Semro
Paul and Margaret Simmons
Emmett and Carol Smelser
Robert and Kathleen Soerens
Gene and Anna Spino
Robert and Jane Sterritt
Keith and Martha Thorson
Gilmore and Blanche Tostengard
Burt and Mary Turner
Gene and Corky Wardle
Natalie Weissenborn
Pat and Lorene White
Wayne and Mae Wiant
Bill and Judy Wickham
John and Helen Wilcox
Evan and Diane Wise

$100 - $249

Anonymous
Gary and Marianne Abbott
Ray and Elaine Adkins
John and Paula Alden
John and Laura Almquist
Joe and Luchi Alvarez
Filomena Alviggi
Archie and Janice Anderson
Kurt and Peggy Anderson
Lloyd and Suzanne Anderson
Roger and Debra Anderson
John and Patricia Angiulo
Harvey and Eleanor Armstrong
William and Priscilla Armstrong
Mary Baenziger
John Baird
Eugene and Janet Baker
Ralph and Tricia Balancio
Arthur and Patty Balbirer
Curt Balko and Edna Balko
Anthony Barnosky and Elizabeth Hadly
Jim and Kathie Barrett
Hazel Battiste
Lorraine Baum
Theodore and Louise Bayer
Cynthia Bean
Robert and Beverly Bechtel
Gary Beck
Trevor and Maxine Beecham
June Behan
Lance and Phyllis Bement
Stanmore and Carolyn Bennett
Jerry and Shirley Berweger
Alberta Bickerdike
Sandra Biestek
Michael and Lori Block
Jack and Beatrice Boire
Louis Bonavita
Alice Bostrom
Henrietta Bourgeois
Barbara Bourne
Duane and Evalyn Bowen
Ellen Bowlby
Henry and Julie Brandt
Ken and Jane Brandt
Vic and Marilyn Braun
Jim and Rosemary Brice
Charles and Sandra Brickley
Nancy Brock
Barbara Brokaw
Bradley and Marilyn Browning
Robert and Denise Brubaker
Ward and Muriel Budzien
Douglas and Judith Caine
Richard and Phyllis Cameron
David and Shirley Camp
Nell Carlston
Barbara Chadwick
Elizabeth Cherry
Frances Cline
Ted and Naomi Colburn

Building self-sufficiency

Financial Assistance clients come from many walks of life and meet with compassionate staff and volunteers who provide case management and assistance in developing a plan for long-term solutions.

Sue Coltrin
Ted and Kathryn Conner
Michael and Cinda Conroyd
David and Christine Cox
Hershel and Elizabeth Craig
Jane Crawford
Jan Crebbs
Donna Crowell and Sharon Anderson
Linferd Cummings
Richard Darling
Charles Davis
Marilyn Day
Joe and Barbara De Arrieta
Terry and Peggy De Wald
Kathryn Deason
Patricia DeFer
Paul and Marlene Den Herder
Kevin Dennis
Ted Denomme
Jim and Marilyn Dickelman
Ray and Lisa Dissinger
Marjorie Donovan
Sarah Dundas-Osterbaan
Ed and Michelle Dunlap
Mary Dunn
Thomas DuPlain
James and Carole Eesley
Richard and Virginia Eisenstaedt
Spencer and Lee Elliott
Bud and Cleo Elve
Jean Emrick
Charles and Jennifer Engle
Jane Erikson
Arthur and Gay Evans
William and Madge Evans
Lawrence Farnum
Thomas and Mary Feldsien
Sidney Felker
Katharine Ferguson
Manuel and Mary Ferris
Larry and Janis Festian
Mark and Cynthia Flannery
Tracy and Linda Floyd
Gloria Forte
Jordan and Jeanette Frazier
Billie French
Arnold Funckes
Roy and Margaret Gaskin
Terry and Judy Gautsch
Theodore and Judy Gayok
Eugene and Sandra Gerner
Richard and Glenda Gillespie
George and Peggy Gluski
Jill Gomery
Robert Gorski and Michael Gorski
Thomas and Mary Gould
Helen Grant
Linda Gray
Anthony Greco
James and Marie Green
Ray and Kathleen Green
Keith and Mary Groty
Dallas and Carol Gulley
Gary and Barbara Guthrie
Kenneth and Ethel Haber
Bob and Marianne Hadden
Aileen Haldane
Ruth Hamilton
Glenn and Isla Hamstra
Jack and Cathy Hareland
Bobbi and Buzz Hargleroad
Richard and Cherry Harper
Marvin Harris
Monica and Jim Hart
Ben and Jane Hawkins
Joseph and Janet Hayek
Frederick and Beth Hayes
June Helderle
Elaine Hernandez
Mike and Diane Hession
Morris and Linda Hicks
Jay and Della Hilton
Jeff and JoAnne Hites
William and Ann Horst
Barbara House
Michael and Maureen Hrabar
Brian and Linda Hudgel
Todd and Patsy Huff
Glen and Charlotte Huffman
Dick Hughes
Morgan and Sharon Hunter
Corinne Hyatt
Richard and Sue Irwin
John and Mary Janezic
James and Loretta Jankowski
Richard and Barbara Janney
Alice Jewett
Jackie Johnson
James Johnson
James and Bonnie Johnson
Richard and Judith Johnson
Tom Johnson
Jerry H. and Marianne Jones
Larry and Lisa Kaimer
Raymond and Sharon Kanalos
Leonard and Marilyn Karlberg
Allen Kayser
John Keller
Louis and Lynda Keller
Joe and Sarah Kennedy
Charles Kieffer
Patricia Kinsman
John and Kathleen Kitagawa
Danny and Heather Knee
Lorraine Knight
Jack and Florence Koch
Carl and Terri Kominsky
Eugene Kreibich
William and Bonnie Lafferty
Michael and Lucinda Lange
Dennis and Cheryl Larson
Kay Lehman
Joel and Janet Lemmer
Archie Lenzi
Wayne and Doris Lequieu
Chandler and Cheryl Lewis
Paul and Anne Lewis
Betty Liberty
David and Margaret Likness
Clara Lind
John and Judith Linde
Lesia and Preston Linzy
Carla Livak
Bette Logefeil
Anita Lohr
Richard and Carol Longenbaugh
Marilyn Ludwig
Charles and Cynthia Luhtala
Cordelia Lundquist
Charles and Janet Lynn
Jack and Delores Lytle
Scott MacDonald
Roger and Sally Majak
Ken and Sue Martin
Russell and Ann Martin
Steve and Mary Mashek
Eleanor May

Patricia McClure
Elizabeth McConner
Robert McCue and Arla Amara
Don and Kathryn McFarlane
Ross and Shirley McGuire
John and Kathy McIntyre
Sheri McManus
Thomas and Arvilla McNamara
Mary Louise McPherson
Alice Means
William and Sally Melzer
Naomi Miller
Roberta Miller
Don and Louise Milligan
Lee Milligan and Teresa Hager
Roy and Joan Mills
Peter and Patricia Mirabella
John and Jackie Montrose
Jerry and Anne Moore
Philip and Patricia Moorhead
Peter and Cindy Mordaunt
Dennis and Beatrice Morneau
Jim Mueller
Mary Mullins
Jack and Helen Munger
Patricia Murray
Lynn Myers
Dave Nelson
Don and JoAnn Newland
Raymond and Maureen Noeth
Barbara Norris
Larry and Nancy Norris
Susan Nuhn
James and Joyce O'Connor
Robert and Catherine O'Neil
Pat Owens
Bernie and Jeanne Padgitt
Steve and Colleen Page
Hubert Parker and Dora Radin
Doreen Parks
David and Elizabeth Parmenter
Michael and Ann Pastirik
Don Pastor and Lea Wilson-Pastor
Mary Peppeard
Jessie Pergrin
Grace Peterman
Kirk and Jane Pielow
Dick and Judy Poffenberger
Ingeborg Poglayen
Gloria Prabel
Lieselotte Praeg
Frances Pritchard
Brandon Protas
Dennis and Vivian Purcell
Jack and Susan Quillen
Rocco and Michelle Racioppo
Howard and Janel Rasmussen
Sandra Rausch
Thomas and Adele Rebman
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Jim and Maricela Reynaert
Jim and Jill Rich
Randy and Ginny Richardson
Richard and Jane Richter
Michael and Arlene Rieber
Scott and Carolyn Ringenberg
Laurie Robinson
Donald and Harriet Rogenes
Andrea Rogers
Drue and Charlene Rogers
Flo Rolighed
Herschel and Jill Rosenzweig
Thomas and Sandra Rowley
David and Norma Runion
William and Paula Sands
Rosa Sandwell-Weiss
Richard and Barbara Sauer
Robert and Jean Scheffel
Edward Schillinger
Annie Schlesinger

Helping to maintain independence

Caregiving Services volunteers provided nearly **11,000 services in FY 2009.** Transportation to medical appointments and shopping increased 33% increase over the previous year!

Merle and Wilhelmina Schlosser
Delbert and Stella Schrag
Bill and Jeanne Schroeder
John Sertich
Jacqueline Shaffer
Mary Shanks
Rhonda Shearer
Jean Sievers
James Sills
Elaine Silverness
Melinda Sims
Domingo and Kathy Sison
Robert Skamfer
Waldo Smeby
Kathryn Snodgrass
Byron and Patricia Snyder
Mary Spangler
Marvin and Mary Stafford
Connie Steinle
John and Kay Stevens
Marshall and Janet Stewart
Kathleen Strasser
Martha Straus
Jan Sturges
Harriet Surinak
Bill Swaim
Scott and Connie Swope
Patricia Tapke
Lula Taylor
Alton and Mary Thogersen
Sunne Thomas
Garfield and Audrey Thorsrud
James and Linda Tillema
Geoff and Joey Tipping
Robert Traficanti
Ray Troxell
Karl and Sue Tucker
Naarah Turpen
George and Barbara Vantusko
Jake Vogler
George and Jean Von Stamwitz
Frances Waller
Richard and Carole Walter
Jack and Katherine Ward
Ruth Eleise Weary (deceased)
Stephen Weber
Ray and Thelma Weigle
Lloyd and Marcia Westerbuhr
Jerald and Ann Wheeler
David White
Earl and Gloria White
James Whitenight
Jim and Debbie Widdows
Joe and Diane Wilcox
Kay Wiley
Earl and Lois Wilford
Bill and Marlene Wilson
Don and Joyce Wilson
Eugene and Judith Wisniewski
Jeremy Wisot (deceased)
Vernon and Elizabeth Woestemeyer
Kenneth Woods
Herbert and Beverly Wright
Guy and Cynthia Yarter
Dorothea Young
Pearl Zimmerman

Up to $99

Anonymous
Ralph and Pat Abelt
Faye Abshire
Dickinson and Cornelia Ackley
Paul and Dina Afek
Marjorie J Ahlberg
Sidney and Lucille Albert
Ellen Allaire
Joan Allemon
Richard and Ruth Alm
Frances Altemose
Tom and Ann Althauser
Patricia Alvord
Cheryl Andersen
Gayla Anderson
Graham and Lisa Anderson
Margaret Anderson
James and Ellinor Angel
Edward and Betty Aptaker
Hal Arkowitz
Elizabeth Armenta
Nancy Armes
Ben and Dawn Armstrong
Scott and Wanda Armstrong
Myrna Arnett
Peg Arnold
Robert and Cynthia Asbell
Terrie Ashbaugh
Edward and Patricia Augst
Chuck and Donna Aurand
Dorothy Austin
Marie Bacchiocchi
Martin and Lynn Badegian
Athneal and Sylvia Bader
Jane Baierl
Bonnie Baird
Peggy Baker
Maria Balderas
David Ball
William and Olive Barry
Diane Bart
John Bartolucci
Jeffrey Barton
Harry and Carol Beatty
Gerard and Ann Beck
Susan Becker
Keith and Kristin Behrens
Leslie Behrens
Donna Belshaw
Frederick and Theresa Beltran
Ruth Benson
Robert and Billie Bereman
Jennifer Bergdoll
Mary Bergemann
Frank and Pat Bergen
David and Vicki Bergesen
Virginia Bergfalk
Joan C. Bergman
Nettie Bergman
Teree Bergman
Bryan Bergsma
Tom Berresford
Catherine Bersell
Art Bieberstein
Ronna Biesecker
Mary Alice Billow
Dee Ann Bishopp
Stephen and Ramona Bjorklund
Garrett and Bonnie Blackwell
Tom and Connie Blanchard
Richard and Mary Boddy
Ed and Kathy Boebel
Paul and Carla Boettcher
Carol Bogg
Don and Barbara Boreinstein
Joe Botsko
Frank and Debbie Bouchard
Don Bourn
Joe Bourne
Suzy Bourque
Julie Bowers
Gloria Bradford
Dorothy Bray
William and Jeane Breen
Annemarie Brewer
Arthur and Anne Britt
Marilyn Brodhurst
Dalice Bromfeld
Kathleen Broughton
Charles and Martha Brown
Charles and Sonya Brown
Karen and Roger Brown
Charlotte Browning
Gene Buck
Gregory and Susan Burbach
Bob and Ruth Burke
Richard and Lois Burt
Akae Bussell
Earnest and Linda Butts
Carol Calihan
John and Nancy Callicotte
Robert and Irene Camp
Bonnie Campbell
Roberta Campbell
Donald and Ruth Canada
Phyllis Carey
Russ and Marge Carolthers
Ralph and Mary Carter
Reinald and Maribelle Carter
James and Theresa Cartin
Geneva Cassel
Paul and Kathryn Chalfin
Sharon and Bob Chamberlin
John Charles
Martin and Laurie Charlton

Donald and Karen Chatfield
Caryl Chiago
Donald and Annegrethe Christensen
Inez Christenson
James and Joanne Christner
John and Barbara Churchill
Raymond and Marjorie Churchill
Will and Lois Clark
Ingrid Claussner
David and Jill Clements
Sandra Clockedile
Robert and Ellen Collinge
Walter and Gretchen Collins
Barbara Conboy
Joe Connelly
Derek and Laura Cooke
Josephine Cordasco
Earl and Sue Cordes
Bill and Nanette Cosart
Diane Coulter
Donald and Helen Crandall
Mary Croft
Michael and Karen Cruce
John and Tracey Cummins
Marilynn D'Antonio
Lou Dahmen
George and Elizabeth Daniels
Thomas and Veronika Danielson
Richard Dashiell
Sandra Davenport
Janie Davidson
Mary Davis
Nancy Davis
Natalie Davis
Margaret and Willis Davisson
William and Carol Dawson
Denise Day
Sally Day
Roy De Jarler
David and Madeleine Decker
Dan DeGeorge
Darlene Dekker
Alex and Sharon Dely
Rick and Judy Devereaux
Blanche Dezso-Gerard
James and Sarah Dick
Donald Dickinson
Robert and Alissa Dionne
Judy Dito
Leon and Annette Dixon
Margaret Dixon
Keturah Dodds
James and Mannette Dohogne
Janice Donald
Debi Donegan
David and Betty Dorschner
Steven and Donna Douglas
Marjorie Duncum
Henry and Jeanetta Dupas
Joseph and Ricamela Dutra
Georgia Edwards
Pete and Kathy Edwards
Joyce Eggericks
Jane Elins
Dean and Heidi Elledge
Maurice and Mary Ellis
Ronald and Brenda Engelby
Nicholas and Margaret Ensrude
Lorraine Erickson
Mary Espinosa
Madge L. Evans
Mary Evans
Robert Evans
Rebecca Evartt
Jack and Sally Evert
Ruth Eynatian
Delmar & Margaret Ann Fangmeier
Lee and Jean Farmer
Lawrence Farnam
Barb Farr
Donald and Eleanor Farrell
Lunetta Fazzino
Silvya Feldman
Marianne Felton
Mary Jo Fenton
Calvin and Judith Fischer
David and Linda Fisher
Margaret Fisher
Paul and Jeri Fitzgerald
Joseph and Gail Flannery
Arliethia Fleischman
Walker and Mary Foard
Betty Fogarty
John Foley
Charles and Ann Folkins
Deane Ford

Mobile Meals...it's more than food

ICS Mobile Meals volunteers provided nutritious dinners and social contact for **176 recipients** last fiscal year.

Carol Forster
Gregg Forszt
Terry Fortunato
Bob Foster and Leona Peters
Mertice Foti
Roland and Chris Fox
Keith and Dianne Franklin
Richard Franks
Ken and Ann Freeman
Arthur and Susan Friedman
Sandy Fritz
Cindy Frost
Deborah Fudge
Kathleen Gabhart
Diana Galis
Ravin Gaston
Edward and Dolores Gaudet
Roberta Geier
Michael Gemma
Virgil and Muriel Gerdes
Lynn Gilley
Rosanne Gilman
Dorothy Givens
Shannon Gleckler
Richard and Alcelyn Gniewek
Theresa Gniewek
Wilbur and Elila Goldsmith
Eric and Patti Gonzales
Mark and Patricia Grady
Peter and Inger Graf
Marilyn Gragg
Aly Graham
David Greene
Elizabeth Gricus
John and Doris Griffin
Frank and Katherine Griffith
Dorothy Gruver
Shelby Guelich
Elizabeth Guerra
Judith Guidotti
Sally Gunderman
Leopold and Geraldine Gutierrez
Jane and Bill Hadly
Helene Haehl
Thomas and Darla Hageman
E. Ron and Peggy Hagen
Jim and Rosemary Haleem
Fran Hall
Heather Hall
Mark and Mary Hall
W. Neil and Jane Hall
Jane Haman
Randall and Lee Ann Hamilton
Judy Hans
Matt and Kathleen Hansen
Victor and Beverley Hansen
Victor and Betty Hanson
Louis and Artemis Hanusiak
Grace Harding
Allan and Sandra Harrington
Robert Harris
Joe and Dorothy Harrison
Webb and Ethel Hart
Philipp Hartline
George and Jean Hartung
Charlene Hassel
William and Nancy Haugh
John and Laurie Hauner
Fred and Carol Hawk
Jane Hayes
Jeffrey and Jane Hayes
Joyce Haynes
Lester and Suzanne Hayt
Evelyn Hazlett
Ida Heath
Janet Hefferan
Marjorie Heflin
Betty Hendren
Eunice Hensley
Gerald and Linda Heritage
Mildred Hermetet
Freddy Hershberger
Larry and Geraldine Hester
George and Anna Hewitt
Laura Heywood
Doug and Connie Hill
Melvin and Joan Hilman
Kenneth and Estella Hinkle
Patricia Hinton
James Hobert
Mary Hockings
Danny and Mary Hodges
Daniel and Ann Hoffman
Mary Holloway
Theo Holmes
Claudia Holzemer
Brenda Hooper
Martin and Linda Horowitz
Elizabeth Houle
Cheryl House
Ed and Carol Hovasse
Yvette Howard
Dwayne and Gail Howrish
John and Rhoda Hubbard
Ralph and Sheri Hudson
Patricia Huesman
James and Suzanne Huffer
Richard Hughes
Grace Huitsing
Phil and Helen Hull
James and Annabelle Humphrey
Robert Hunt and Judy Wilhelm
Evan and Pat Huston
Dollie Ingram
Sid and Naomi Islin
Henry and Ruth Jacobson
Jaqueline Jacobson
Amber Jacoby
Sid and Lorraine Jeffe
Genevie Jensen
Sue Jensen
Virginia Jensen
Floyd Job
Max and Jodie Johns
Paul and Jan Johns
George and Bonnie Johnson
Harold and Constance Johnson
Patricia Johnson
Ruth Johnson
David and Naomi Jonason
Chuck and Joann Jones
Jacqueline Jones
Kathy Jones
Lisa Jones
Matie Jorgensen
Barry and Diane Kalpin
Ida Weber Kampa
John and Debbi Kapp
Fazle Karim
Diane Katz
Garry and Sonya Kelly
John and Carmen Kelly
Ed and Alice Kendrick
Jo Kervick
Justin Kessler
Barbara Kilani
Cheryl Kilgore
Leslie Killips
Daryl King
Joe and Doris King
Nathaniel Kirchner
Patty Kizzier
Charles and Marjorie Kline
Madge Kling
Larry and Claire Klingler
Ruth Klinner
Clayton and Ruth Klomp
Fred and Lois Koch
Kyle Koch
Beverly Kohfeld
Karen Kol
Daniel and Judy Konen
Gary and Deborah Kortyna
Steve and Kristie Kramer
Paul and Jeanne Krasnowski
Anthony Kreft
Al and Ann Kretschmer
Luella Krutka
Allen Kulwin
Robert and Joyce Kuneth

Mitch and Fran Kurker
Mary Kuykendall
Kerry Kwast
Raymond and Susan L'Heureux
Peter Lake and Patrick Powers
Kenneth Lamm
Mark and Carol Lammers
Patricia Lamont
Eileen Lamse
Cecile Landay
Vera Lander
Diane-Marie Landsinger
Heather Lane
Sue Lane
Dorothy Lang
Gregory and Katrina Lantz
Norma Larson
Doris Latham
Sylvia Lawrence
Doc and Chris Lawver
Cheryl Leader
Roger and Constance Leber
Allen and Sandra Lee
Janis Lee
Kathye Lemay
Gerald and Deborah Lensing
Charles and Laura Lentner
Richard and Mary Lu Leslie
Luise Levy
James and Carmania Lewis
Linda Lewis
Sandra Libby
Jamieann Liebmann
Mark Lilly
Geraldine Ling
Pete and Sheila Lipera
Stan and Pam Lochrie
Jim and Ana Lockhart
James and Lois Lodman
Kelly Long
Roger and Aline Long
Paul Loomis
Frances Lopez
Helen Love
Charles and Jan Lower
David and Elaine Ludwig
LaVergne Luedke
Kurt and Anne Lundblad
David and Ardys Lurtsema
Irvin and Gertrude Lutz
Nick and Anne MacDowell
Charlotte MacGregor
David and Muffie Mackey
Mark MacKinney
Wilma Maddux
Belia Madhvani
Kathy Madrid
Jane Madsen
Darel and Anne Magee
Jean Maldonado
Samuel and Ruth Maldonado
Elizabeth and Edward Malloy
James and Jackie Manuel
Sandra Marchese
Charlotte Marshall
Jack and Norma Martin
James and Jessie Martin
Harvey and Janet Masimore
Robert and Melba Matson
Joseph and Meredith Maybury
Dale and Ruth Mayer
Spencer and Patricia McAllister
Ida McCarty
Harry and Joanne McCutcheon
Sharon McDonough-Means
Michael and Joanne McElheny
Camille McKeever
Terence and Pamela McWilliams
Caryle Mead
Debbie Mecom
Bernice Menkin
Dena and Stanley Merr
Audrey Merriman
Edward and Adriana Meyer
John and Ida Michael
Lee and Linda Mickey
Allan Mida and Theresa Griffith
Isabel Mikelaitis
Mildred Miller
Robert and Barbara Miller
Bette Mingus
Terry and Joyce Minks
George and Doris Mitchell
William and Carol Mitchell
Jeanie Moga
Dick and Rose Molin
Jose and Grace Montano
Earl and Dorothy Montgomery
Lynn Mooney

Volunteers—the heart of ICS

Over **600 ICS volunteers** serve as Health Advocacy interviewers, operating the Food Bank, delivering meals and dozens of other ways.

Edith Moore
Georgine Moore
Jason and Courtney Moore
James Morales
Jane Morgan
Pamela Morrow
Sydney and Shirley Morrow
Theresa Mosman
Debora Mulbery
Carol Munro
John and Judith Murphy
Sharilyn Murphy
Jim and Nancy Murtagh
Eugene and Irene Naegele
Ken and Judy Nakari
August and Nancy Nasser
Karen Negronida
Hildred Neilson
David and Lynne Nelson
John and Betty Nelson
Donald Nevins
Deestaing and Joyce Newton
Ann Nichols
Roger and Marilyn Nichols
Susan Nicholson
Phyllis Noble
Thomas and Joanne Nolan
Beverly North
Mary Nunn
Stan and Peggy O'Kane
James and Linda Obenauf
David and Linda Offner
Frank and Rebecca Olivieri
William and Jan Olsen
Dorothy Olson
Lawrence and Maxine Olson
Jack and Naomi Osgood
Harley and Sally Ostergaard
John and Jennifer Overall
Alex and Marie Pallagi
Larry E. and Carlene Parker
Ruth Parker
Ronald and Laurie Partridge
Kaye Patchett
James and Barbara Patrick
James and Cynthia Patterson
Maureen Pattison
Cathy Pauley
Harry and Eileen Paulus
Ronald and Ethel Payne
Sue Pearsey
Maxine and William Pearson
Jack and Shirley Peat
Sally Penner
Brayton and Helen Perkins
Earline Perkins
Francesca Perrette
Edward and Jean Perry
Darla Petering
Bill and Judy Peterson
Susan Phillips and Catherine Phillips
Nadine Pickett
Roger and Wanda Pierce
Guy and Shirley Pinkerton
Jerry and Janet Pipes
Christine Pletkova
Joseph and Janet Pochter
Elizabeth Polcar
Albin and Frances Polonyi
Clinton and Lisa Ponder-Gilby
Millie Popp
Josephine Price
Don and Bobbie Prochazka
Josh Protas and Abigail Foss
Ruth Protas
Otto and Beatrice Putz
Mel and Charlotte Queen
Lloyd and Mary Quick
Daniel and Deanna Radeka
Jayne Raffety
Sarah Raizes
Jody Rathfelder
Robert and Susan Reavis
Derek and Carolyn Redmore
Marilyn Rego
Robert and Betty Reiff
Sol Resnick & Elaine Burton-Resnick
Eldon Rhodes
Bill and Cassandra Ridlinghafer
Robert and Susan Riendl
Matthew Rinaldi
Marilyn Ringer
Amanda Rivas
Peter and Lucille Rizzo
Ruth Roach
Marilyn Roberts
Harry and Joan Robertshaw
Donald and Ruth Robson
Bill and Marli Rock
Lyanh Rocker
Harold and Thorie Rode
Christie Rogers
Jan Rogers
Fay Roos
Janice Rosenberg
Bari Ross
Dorothea Roundy
Barbara Ruiter
Chantal Rukstela
John and Sara Rumbaugh
Jo Ann Runyan
Eric and Tina Rustand
Leon and Julia Sagalewicz
Donald and Georgia Sailors
Helen Salazar
Gary and Helen Samoy
John and Nancy Sampson
Joan Samuelson-Thomas
Esther Sanchez
Rachel Sanchez
Kenneth and Beverly Sandock
Safija Sarich
Thomas and Sally Saunders
George and Inez Savage
Raymond and Anne Sawchuk
Ralph and Carolyn Scalzo
Aubrey and Rosa Scarbrough
Darrell and Twyla Schaap
William and Kathleen Scherzinger
Larry and Linda Schloss
Joseph and Stella Schmalzel
Dawn E. Schmid
Agnes Schmidt
Marilyn Schneider
Esther Schott
Alan and Delores Schultz
Brian and Deenna Schunk
Heinrich Schuster and Christina Williams
Leonard and Mary Schwartz
Eugene Scott
William and Ann Seese
Yvonne Senn
Fred and Janice Sennewald
Irma Sensenbach
Richard and Margaret Shanklin
Nanette Sharon
Lance and Carleen Sholdt
Thomas and Catherine Shoop
Hope Sikora
William Simmonds
Raymond and Daniella Simms
Ronald and Connie Siple
Philip and Candi Skillings
Michael and Lynn Skilsky
Nancy Smallhouse
Ruth Smart
Arlin and Cecelia Smith
Duwayne and Lynda Smith
Steven Smith
Sherry Sobel
Eleanor Soliday
Richard Soper
Lyman and Deena Sortland

Betty Soucek
Joe Spano
J.C. and Theresa Spencer
Sara Spicer
Norman Spindler
Brenda Spitzer
Fran Stach
Stewart and Mary Lou Startt
Ronald and Judith Staub
Lee Steffeck and Cindy Buchler
Barbara Steimle
Ernest and Bonita Stembridge
Steven and Leanne Steuer
Eileen Stevens
Mary Stevens
Alan Stevenson and Tracy Hysong
Elizabeth Stewart
Edie Stoaks
Allan and Deedee Stockman
Arnold and Jackie Stone
Craig and Ann Stone
David and Linda Stone
Ruth Stouffer
Mildred Strassberg
Linda Stratton
Maria Strittmatter
Marguarite Strong
Daniel and Patricia Sturmon
Theora Supina
Freeman and Rebecca Taber
Carole Tadavich
Charles and Lisa Talcott
Melissa Talley
Tim and Vicky Tarris
Halsy Taylor
William and Sandra Taylor
Ed and Barbara Thelen
Joseph and Vida Thomas
Kathleen Thomas
Margaret Thompson
Gary and Luanne Thomson
Susan Tjossem
Lavina Tomer
Evangeline Torres
Sandra Totaro
Beatrice Toth
George and Nancy Traviolia
Larry Trent
Jan and Doug Tullar
Sharon Tyree
Stephen and Diane Uhl
Howard and Nancy Ullrich
William and Carol Ulrich
Jim and Hideko Uomoto
Izaro and Melissa Urreiztieta
Karen Valliere
Jeffery and Ellen Van De Vanter

Special events and faith communities aid ICS

Special events such as the **Christmas Concert at Oro Valley Church of the Nazarene,** top left, the **Music for the Soul Series,** top right, and the **Edward Jones Food Drive,** right, generate important resources for ICS.

Marilyn Van Roekel
Ethel Vanice
Ernestina Vasconcelos
Wesley Veach
Armando and Jan Venegas
Katherine Victor
Marianne Vivirito and Ross Iwamoto
Dorie Voigt
Mary Vollmer
Norman and Donna Wagner
Lance and Mary Wald
Marilyn Walters
Paul and Edna Walton
Ella Waltz
Mary Ware
Dan and Caroline Warren
John and Jeannie Weaver
Kolleen Weber
Kenneth Webster
Jeanne Weight
Carol Weinstein
Lorie Weisman
Barry Weissenborn
Mollie Weitzner
Walter G. Wentzel
Charles and Sarah West
Carol Weston
Ray and Bonnie Whaley
Helen White
Michael Whitney and Susan Stevens
Vernon and Marilu Wieberdink
John and Sylvia Wiedenbauer
Ron and Cheryl Wiener
David and Kathryn Wilkinson
Caryl Willand
Deon Williams
Nedra Williams
Dale and Sandra Williamson
Rodney Wilmoth
Joanne Wilson
Robert and Gladys Wilson
William Wilson
Sharon Wimmer
Paul and Elodie Winger
Gerry Winters
Charles and Marjorie Wippermann
Mark Wittels
Gary and Cindy Womack
Joyce and Richard Wood
Lester and Rachel Wortzel
Marlyce Wright
Marjorie Wyatt
Allen and Vera Yager
Michi Yamasaki and Ana Ortiz
Ann Yeager
Patricia Yenerich
Gail Yohe
Bernard and Ellen Yost
Richard and Eva Ann Young
Patrick and Raechel Yurczyk
Jessie Zander
Jeffrey and Julie Zerbe
Angela Zerdavis
Frank Zimmer
Marie Zimmerman
Loretta Zucker
Jim and Virginia Zuelow
Alexander Zwart

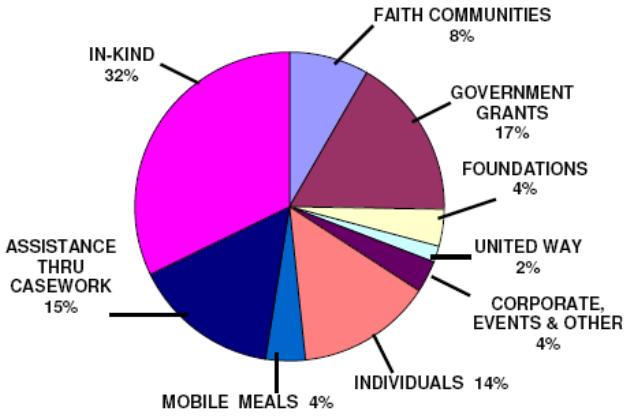
In-Kind Donations

The following organizations provided in-kind support. We also thank the many individuals who contributed food, Gifts of Love and other forms of support during the year.

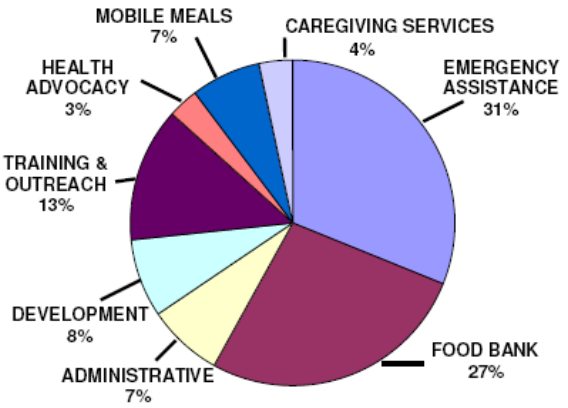
Access Tucson
AFNI
AmeriPsych
Ann Klick Trust
Antique Clock Club
Arizona Dept. of Environment & Quality Control
Awakenings Massage
Awana Club Mountain View Baptist
Beta Sigma Phi
Boy Scout Troop 339
Brownstone Reading Group
Casa de La Luz Hospice
Casas Adobe Neighborhood
Casas Adobes Salon & Spa
CDEX
Chapel—Country Club of La Cholla
Circle K - Ina/Shannon Roads
Comanche Wells Mobile Home Park
Cross Middle School Nat Jr Honor Society
Desert Foothills Baptist Church
Desert Valley Baptist Church
Edward Jones
Einstein Bros. Bagels
Epic Productions LLC
Frys Food & Drug
GAP Ministries
Girl Scout Troop 1023
Greek Orthodox Women
Green Fields Country Day School
Guglielmo & Associates
Hair & Skin Studio
Hammel, Beal & Lauer
Ike's Grocery
Journal Broadcast Group
Keller Williams Realty
La Canada Village HOA
Lady Quails Golf
Linda Vista Estates
Lord of Grace Lutheran Church
M & I Bank
Mesa Verde Elementary School
Morgan Stanley & Company
Northern Trust Bank
Omni Tucson Nat. Women's Golf
Preceptor Gamma Delta
Pusch Ridge Christian School
Pusch Ridge Preschool
Quail Run Elementary School
Rancho Los Amigos
Robbin Chiropractic
Ronald McDonald House
Rotary Club of Oro Valley
Sabino High School Honor Society
Saddlebrook Women's Christian Connection
Splendido at Rancho Vistoso
St. Elizabeth Ann Seton— Fifty Plus Club
Sundancers Square Dance Club
Sunset Ridge
The Sewing Room
Tierra Vida Apartments
Tucson Quilt Guild
Vistoso Village
Welcome Club - Northwest
Westward Look Adult Team
Xi Gamma Veda

Audited for the year ending June 30, 2009

OPERATIONS RESOURCES - $2,159,525



OPERATIONS SERVICES - $2,100,058



FROM THE TREASURER

Despite difficult economic times, **ICS ended its fiscal year as of June 30th with positive financial results**. While the nation's economic downturn has reduced revenues and curtailed operating expenditures across many nonprofits, ICS overcame the issue by reducing expenses and increasing efforts to generate cash and in-kind donations.

As you will see from the program statistics presented in this report, we provided **10% more in operation services when compared to the prior year**. In managing for operating efficiencies and cost effectiveness, **ICS's administrative and fundraising costs came to 15%**, well below the national average. This means that 85 cents of every resource dollar goes directly to provide services throughout the year to those in need.

The accompanying charts provide a visual comparative of where ICS resources came from, how they were used, and measures of administrative and fundraising costs. Resource income increased by 17% and surpassed the prior year's record setting best. Comparatively, contributions from sponsoring faith communities grew by 6%, general contributions by 9%, in-kind gifts by 26%, and Assistance Thru Casework by 75%. The increases in resource income were critical in helping fund the growing need for emergency financial assistance and food that accounted for 58% of our total services to the community.

Lidia H. Allen
Treasurer

"Assistance Thru Casework" reflects the many low or fixed income households that obtained cost relief through ICS in utilities and rent expense paid directly by a government entity or utility company.

Requests for services to seniors, the disabled, and people in financial crisis continue to increase and ICS welcomes your sponsorship, contributions, and voluntary effort to help clients achieve stable and independent lives.

Audited financial statements are available through our website and I would be most pleased to meet with you to discuss our financial results.

Audited financial statements by T. R. LaVoie, P.C. Public Accountants.

STATEMENTS OF FINANCIAL POSITION

ASSETS	As of June 30 2009	2008
Current Assets	$335,133	$325,139
Endowment Funds	$453,667	$357,993
Property & Equipment	$581,050	$578,452
TOTAL ASSETS	**$1,369,850**	**$1,261,584**
LIABILITIES AND NET ASSETS		
Current Liabilities	$85,638	$102,678
Net Assets	$1,284,212	$1,158,906
TOTAL LIABILITIES AND NET ASSETS	**$1,369,850**	**$1,261,584**

IMPACT OF ICS VOLUNTEERS FY 2009

- 600-plus active ICS volunteers.
- 36,439 hours of volunteer service.
- 201,748 miles driven by volunteers.
- Value of ICS volunteer hours: $682,502.

Where ICS Serves

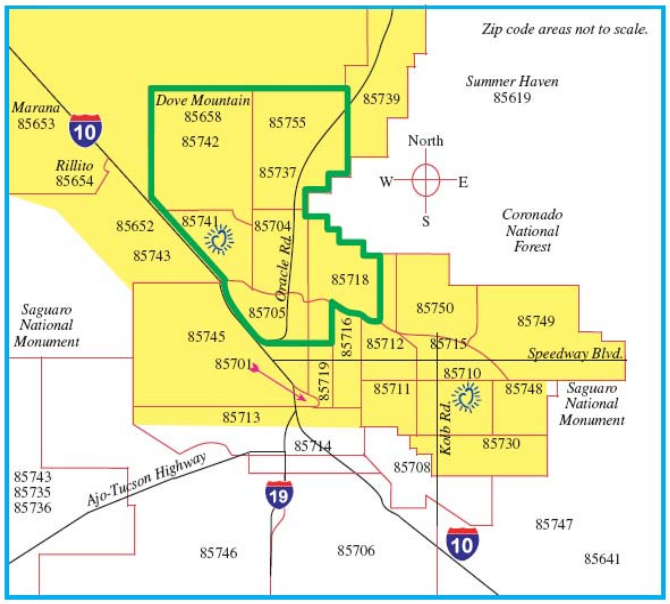
Emergency Financial Assistance
Rent, utilities, prescriptions, gas vouchers, bus passes, back-to-work items, and other support services. Available for qualified Pima County residents.

Mobile Meals
Week-day delivery of nutritious meals

ICS Food Bank
Emergency and holiday food boxes. Available for all Pima County residents.

Caregiving Services and Health Advocacy
Transportation, shopping, friendly visits, reassurance calls, handy-helpers, etc. In-home evaluations, health advocacy and education.

Interfaith Community Services Offices



Special thanks to our many partners

Throughout this report, many community partners are mentioned. We particularly want to thank the following:

Pima Council on Aging (PCOA). Since July 2008, ICS has hosted PCOA's northwest outreach office. This new arrangement helps both of our agencies to better serve the needs of seniors.

Christ the King Episcopal (Ina Road) **and New Spirit Lutheran** (East Side) provide space for our offices. We are grateful to Christ the King for a new lease for 20 years at $1 per year, renewable for another 20 years.

Regional Transportation Authority (RTA). Through RTA funding, ICS volunteer drivers received nearly $70,000 in mileage reimbursement for transporting vulnerable homebound adults to medical appointments, shopping and other needs.

Mobile Meals Partners during FY 2009: Amber Lights; Campana Del Rio; Health South Rehabilitation Hospital; La Canada Care Center; Mountain View Care Center; Northwest Medical Center; Oro Valley Hospital; and Santa Catalina Villas.

ICS welcomes vehicle donations

Vehicle donations were a major help to ICS, bringing in $7,000 last fiscal year. They can also be a help to you, at tax time. For more information, please contact Bonnie Kampa at 297-2738 ext. 212, or bkampa@icstucson.org.

If the vehicle is not in Tucson, call toll free, 1-877-537-5277 or email donations@charitableautoresources.com.

2008-2009 ICS Services and Programs In Review

Program / Activity	# of Volunteers	Volunteer hours	# of Recipients	# of Services
Health Advocacy: Home interviews, education and advocacy for seniors and disabled…help in navigating the healthcare system.	45	646	550	728 +8%
Caregiving Services: Transportation, Shopping, Handy Helper, Telecare, Friendly Visiting, etc.	220	11,698	317	10,919 (33% increase in transportation services)
Mobile Meals: Delivery of two meals per day, 5 days per week.	193	11,694	178	23,670 daily deliveries
Food Bank: Operate Food Bank, pack and hand out holiday boxes.	50	3,178	27,936 +55%	10,458 +35%
Emergency Financial Assistance: Case management, financial aid, Gifts of Love. Two offices (Ina Road and East Side).	8	1,221	3,060 households+31% 7,736 Individuals 34%	3,822 +55%
NEW PROGRAM - Volunteer Income Tax Assistance (VITA)	12	513	111	111
General Office Volunteers: Front desk, receptionists, client intake, filing, etc.	12	1,871	N/A	N/A
Board, Council, Events, Committees: Governance, strategic planning, liaisons to faith communities, fund-raising, etc.	150	5,618	N/A	N/A
Total	600 plus*	36,439 + 17%	36,331 + 49%	49,708 + 10%

* Volunteers often provide services in more than one area. + % = % increase over previous year.

ICS CORPORATE PARTNERS

JULY '08 - OCTOBER '09

PLATINUM LEVEL

UMC
UNIVERSITY MEDICAL CENTER

GOLD LEVEL

Commerce Bank of Arizona

YOUR HOMETOWN BANK
NORTHWEST HEALTHCARE
ORO VALLEY HOSPITAL

COPPER LEVEL

Thrivent Financial for Lutherans
Let's thrive.
Tucson and Green Valley Team

OMNI TUCSON NATIONAL RESORT

JEWISH FEDERATION OF SOUTHERN ARIZONA

JEWISH COMMUNITY FOUNDATION OF SOUTHERN ARIZONA

MACCOURT FUND

LONG REALTY Cares Foundation

TUCSON PIMA ARTS COUNCIL

AAA LANDSCAPE

CORPORATE PRINTER

alphagraphics
DESIGN ■ COPY ■ PRINT ▶ COMMUNICATE

Ensuring the future of ICS

Two very exciting efforts are underway to help ensure ICS's financial stability into the future.

ICS Endowment Fund – Through the generous gift of a very special donor, our Endowment Fund is becoming a major resource for our future. Included in the donor's support is a promise to match other gifts to the Endowment on a one-to-one basis! We will publicly announce this program during ICS's 25th anniversary year in 2010.

The dedication of the new **Caregiving Services Wing** in October 2008 was a highlight of last fiscal year.

Interfaith Legacy Society sm – This is ICS's recognition of supporters who have included ICS in a bequest, made a major gift to support the ICS Endowment, or made other planned gifts for ICS. Currently there are fifteen individuals or trusts included in the Interfaith Legacy Society sm which will also be announced in 2010.

If you have already taken action to include ICS in your will, create a living trust, Charitable Remainder Trust, or other planned gift on behalf of ICS or the ICS Endowment Fund, won't you please let us know so that we can thank you now? Your gift will leave a legacy for future generations.

For more information, please contact Bonnie Kampa at the ICS office.

2009 Volunteer Appreciation Event

ICS volunteers are driven by dedication, compassion and a desire to serve the community rather than a desire for special recognition. Still, we want to include in this report the names of those persons and organizations that were recognized in the spring of 2009 at our annual Volunteer Recognition Event for their special service to ICS. They are:

Participants in the **Oro Valley Church of the Nazarene Christmas Concert,** and **Ken Blanchard and his staff at Edward Jones**, Director's Awards; **Phil Cashman, Joyce Lyons and John Stuhlmuller,** Founder's Awards; and **Bobby Rich of 94.9 MIX-FM,** ICS Champion Award. To these and all volunteers, thank you, thank you, thank you!

Interfaith Community Services

Main Office: 2820 W. Ina Road, Tucson, AZ 85741 · 520-297-6049

East Side Office: 8701 E. Old Spanish Trail, Tucson, AZ 85710 · 520-731-3076

www.icstucson.org

PCOA PIMA COUNCIL ON AGING Advocacy. Action. Assistance

Community Food Bank

United Way United Way of Tucson and Southern Arizona

FAITH IN ACTION

The ACHIEVEMENT AWARDS RECOGNIZING EXCELLENCE in our NONPROFIT COMMUNITY COMMUNITY FOUNDATION for SOUTHERN ARIZONA